MOBILE DEVICES: DEVICES THAT NEED ATTENTION

All clients

Harbour IT

PREPARED BY
Harbour IT

DATE
29 Nov 2026

CLIENTS
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Phones and tablets that sync mail, with which app, when each last synced, and leavers' devices that are still connected.

Devices that need attention 24 6 to review

5 devices need a look. To remove a device someone no longer uses, or a leaver's, open the Exchange admin centre, Recipients > Mailboxes > the mailbox > Mobile devices, and remove it (or block it there first). Waiting devices are allowed or blocked in the same place.

Flag	Client	Mailbox	Device	Why	Last synced
High	Contoso Legal LLP	bobby.marsh@contoso.example	SM-S918B	Still syncing mail although the person's sign-in is blocked	27 Nov 2026
Medium	Contoso Legal LLP	oliver.hill@contoso.example	SM-A546B	Waiting for an admin to allow or block it	–
Low	Contoso Legal LLP	joseph.morris@contoso.example	iPhone 11	Not synced for 226 days: the partnership can be removed	17 Apr 2026
Low	Contoso Legal LLP	lily.harrison@contoso.example	iPhone 11	Not synced for 372 days: the partnership can be removed	22 Nov 2025
Low	Contoso Legal LLP	olivia.wilson@contoso.example	iPhone 11	Not synced for 296 days: the partnership can be removed	6 Feb 2026
High	Fabrikam Dental Group	ben.okafor@fabrikam.example	iPhone 14	Still syncing mail although the person's sign-in is blocked	27 Nov 2026
Medium	Fabrikam Dental Group	thomas.robinson@fabrikam.example	SM-A546B	Waiting for an admin to allow or block it	–
Low	Fabrikam Dental Group	ava.moore@fabrikam.example	iPhone 11	Not synced for 247 days: the partnership can be removed	27 Mar 2026
Low	Fabrikam Dental Group	ella.evans@fabrikam.example	iPhone 11	Not synced for 123 days: the partnership can be removed	29 Jul 2026
Low	Fabrikam Dental Group	lily.white@fabrikam.example	iPhone 11	Not synced for 340 days: the partnership can be removed	24 Dec 2025
Low	Fabrikam Dental Group	megan.king@fabrikam.example	iPhone 11	Not synced for 169 days: the partnership can be removed	13 Jun 2026
Low	Fabrikam Dental Group	owen.khan@fabrikam.example	iPhone 11	Not synced for 212 days: the partnership can be removed	1 May 2026
Low	Fabrikam Dental Group	rhys.scott@fabrikam.example	iPhone 11	Not synced for 206 days: the partnership can be removed	7 May 2026
Low	Fabrikam Dental Group	ruby.clark@fabrikam.example	iPhone 11	Not synced for 193 days: the partnership can be removed	20 May 2026

Flag	Client	Mailbox	Device	Why	Last synced
Low	Fabrikam Dental Group	william.lewis@fabrikam.example	iPhone 11	Not synced for 397 days: the partnership can be removed	28 Oct 2025
Low	Fabrikam Dental Group	zara.edwards@fabrikam.example	iPhone 11	Not synced for 197 days: the partnership can be removed	16 May 2026
High	Northwind Traders	robert.hughes@northwindtraders.example	iPhone 15	Still syncing mail although the person's sign-in is blocked	27 Nov 2026
Medium	Northwind Traders	olivia.smith@northwindtraders.example	SM-A546B	Waiting for an admin to allow or block it	–
Low	Northwind Traders	george.robinson@northwindtraders.example	iPhone 11	Not synced for 231 days: the partnership can be removed	12 Apr 2026
Low	Northwind Traders	harry.lee@northwindtraders.example	iPhone 11	Not synced for 374 days: the partnership can be removed	20 Nov 2025
Low	Northwind Traders	jacob.hughes@northwindtraders.example	iPhone 11	Not synced for 204 days: the partnership can be removed	9 May 2026
Low	Northwind Traders	leo.wright@northwindtraders.example	iPhone 11	Not synced for 158 days: the partnership can be removed	24 Jun 2026
Low	Northwind Traders	ruby.taylor@northwindtraders.example	iPhone 11	Not synced for 214 days: the partnership can be removed	29 Apr 2026
Low	Northwind Traders	thomas.clarke@northwindtraders.example	iPhone 11	Not synced for 196 days: the partnership can be removed	17 May 2026

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