

All clients

PREPARED BY

Harbour IT

DATE

12 Oct 2026

DATA COLLECTED

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MICROSOFT 365 TENANT

3 clients

Phones and tablets that sync mail, with which app, when each last synced, and leavers' devices that are still connected.

Filtered view. Devices that need attention: 24 of 24 rows, 1 column hidden. The headline figures cover every row.

Devices that need attention 24 6 to review

5 devices need a look. To remove a device someone no longer uses, or a leaver's, open the Exchange admin centre, Recipients > Mailboxes > the mailbox > Mobile devices, and remove it (or block it there first). Waiting devices are allowed or blocked in the same place.

Flag	Client	Device	Why	Last synced
● High	Contoso Legal LLP	SM-S918B	Still syncing mail although the person's sign-in is blocked	10 Oct 2026
● Medium	Contoso Legal LLP	SM-A546B	Waiting for an admin to allow or block it	–
● Low	Contoso Legal LLP	iPhone 11	Not synced for 226 days: the partnership can be removed	28 Feb 2026
● Low	Contoso Legal LLP	iPhone 11	Not synced for 372 days: the partnership can be removed	5 Oct 2025
● Low	Contoso Legal LLP	iPhone 11	Not synced for 296 days: the partnership can be removed	20 Dec 2025
● High	Fabrikam Dental Group	iPhone 14	Still syncing mail although the person's sign-in is blocked	9 Oct 2026
● Medium	Fabrikam Dental Group	SM-A546B	Waiting for an admin to allow or block it	–
● Low	Fabrikam Dental Group	iPhone 11	Not synced for 247 days: the partnership can be removed	7 Feb 2026
● Low	Fabrikam Dental Group	iPhone 11	Not synced for 123 days: the partnership can be removed	11 Jun 2026
● Low	Fabrikam Dental Group	iPhone 11	Not synced for 340 days: the partnership can be removed	6 Nov 2025
● Low	Fabrikam Dental Group	iPhone 11	Not synced for 169 days: the partnership can be removed	26 Apr 2026

Flag	Client	Device	Why	Last synced
● Low	Fabrikam Dental Group	iPhone 11	Not synced for 212 days: the partnership can be removed	14 Mar 2026
● Low	Fabrikam Dental Group	iPhone 11	Not synced for 206 days: the partnership can be removed	20 Mar 2026
● Low	Fabrikam Dental Group	iPhone 11	Not synced for 193 days: the partnership can be removed	2 Apr 2026
● Low	Fabrikam Dental Group	iPhone 11	Not synced for 397 days: the partnership can be removed	10 Sep 2025
● Low	Fabrikam Dental Group	iPhone 11	Not synced for 197 days: the partnership can be removed	29 Mar 2026
● High	Northwind Traders	iPhone 15	Still syncing mail although the person's sign-in is blocked	10 Oct 2026
● Medium	Northwind Traders	SM-A546B	Waiting for an admin to allow or block it	–
● Low	Northwind Traders	iPhone 11	Not synced for 231 days: the partnership can be removed	23 Feb 2026
● Low	Northwind Traders	iPhone 11	Not synced for 374 days: the partnership can be removed	3 Oct 2025
● Low	Northwind Traders	iPhone 11	Not synced for 204 days: the partnership can be removed	22 Mar 2026
● Low	Northwind Traders	iPhone 11	Not synced for 158 days: the partnership can be removed	7 May 2026
● Low	Northwind Traders	iPhone 11	Not synced for 214 days: the partnership can be removed	12 Mar 2026
● Low	Northwind Traders	iPhone 11	Not synced for 196 days: the partnership can be removed	30 Mar 2026

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