

All clients

PREPARED BY

Harbour IT

DATE

16 Oct 2026

DATA COLLECTED

16 Oct 2026, 14:48 UTC

MICROSOFT 365 TENANT

3 clients

Whether Microsoft 365 is working for this client: Microsoft's open outages and advisories, those resolved recently, and the message centre's upcoming changes, those needing action by a date first.

Open issues 6 3 to review

Problems Microsoft is working on that affect this tenant. An incident is an outage or a noticeable one; an advisory affects some people or features. Check here before troubleshooting something that may be Microsoft's. The ID finds the issue in the Microsoft 365 admin centre, under Health > Service health.

Flag	Client	ID	Title	Service	Kind	Status	Impact	Started (UTC)	Last updated (UTC)
● Medium	Contoso Legal LLP	EX1001	Delayed mail delivery	Exchange Online	Incident	Service degradation	Users may see delays when receiving email from outside the organisation.	15 Oct 2026, 14:48	15 Oct 2026, 14:48
● Low	Contoso Legal LLP	TM2002	Some users can't join meetings	Microsoft Teams	Advisory	Investigating	Some users may be unable to join Teams meetings from the desktop app.	14 Oct 2026, 14:48	14 Oct 2026, 14:48
● Medium	Fabrikam Dental Group	EX1001	Delayed mail delivery	Exchange Online	Incident	Service degradation	Users may see delays when receiving email from outside the organisation.	15 Oct 2026, 14:48	15 Oct 2026, 14:48
● Low	Fabrikam Dental Group	TM2002	Some users can't join meetings	Microsoft Teams	Advisory	Investigating	Some users may be unable to join Teams meetings from the desktop app.	14 Oct 2026, 14:48	14 Oct 2026, 14:48

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● Medium	Northwind Traders	EX1001	Delayed mail delivery	Exchange Online	Incident	Service degradation	Users may see delays when receiving email from outside the organisation.	15 Oct 2026, 14:48	15 Oct 2026, 14:48
● Low	Northwind Traders	TM2002	Some users can't join meetings	Microsoft Teams	Advisory	Investigating	Some users may be unable to join Teams meetings from the desktop app.	14 Oct 2026, 14:48	14 Oct 2026, 14:48

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