LICENCES AND SUBSCRIPTIONS: ASSIGNMENT PROBLEMS

# All clients

Harbour IT

| PREPARED BY | DATE | CLIENTS |
|---|---|---|
| Harbour IT | 28 Nov 2026 | 3 |

Every subscription with licences bought, assigned and available, its cost and renewal date, trials and lapsing subscriptions, and who has which licence, directly or by group.

**Filtered view.** Assignment problems: 1 of 6 rows, Licence is Microsoft Entra ID P2, 1 column hidden. The headline figures cover every row.

## Assignment problems 1

Licences that couldn't be assigned, licensed accounts without a usage location, and licences assigned both directly and by a group.

| Flag | Client | Account | Licence | Problem | What it means | What to do |
|---|---|---|---|---|---|---|
| Low | Contoso Legal LLP | bobby.marsh@ contoso.example | Microsoft 365 Business Premium, Microsoft Entra ID P2 | No usage location | Microsoft needs a usage location (country) to assign a licence. Groups fall back to the organisation's country; assigning one directly fails. | Set the usage location on the account in the Microsoft 365 admin center |

Prepared by Harbour IT (help@harbourit.example · 0161 496 0000). Read from Microsoft 365 with read-only access; nothing was changed. Data collected 28 Nov 2026, 04:00 UTC.