

All clients

PREPARED BY
Harbour IT

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DATA COLLECTED
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MICROSOFT 365 TENANT
3 clients

Every subscription with licences bought, assigned and available, its cost and renewal date, trials and lapsing subscriptions, and who has which licence, directly or by group.

Filtered view. Assignment problems: 3 of 6 rows, Problem is No usage location, 1 column hidden. The headline figures cover every row.

Assignment problems 3

Licences that couldn't be assigned, licensed accounts without a usage location, and licences assigned both directly and by a group.

Flag	Client	Account	Licence	Problem	What it means	What to do
● Low	Contoso Legal LLP	bobby.marsh@contoso.example	Microsoft 365 Business Premium	No usage location	Microsoft needs a usage location (country) to assign a licence. Groups fall back to the organisation's country; assigning one directly fails.	Set the usage location on the account in the Microsoft 365 admin center
● Low	Fabrikam Dental Group	ben.okafor@fabrikam.example	Microsoft 365 Business Premium	No usage location	Microsoft needs a usage location (country) to assign a licence. Groups fall back to the organisation's country; assigning one directly fails.	Set the usage location on the account in the Microsoft 365 admin center
● Low	Northwind Traders	robert.hughes@northwindtraders.example	Microsoft 365 Business Premium	No usage location	Microsoft needs a usage location (country) to assign a licence. Groups fall back to the organisation's country; assigning one directly fails.	Set the usage location on the account in the Microsoft 365 admin center