

All clients

PREPARED BY
Harbour IT

DATE
14 Oct 2026

DATA COLLECTED
14 Oct 2026, 04:00 UTC

MICROSOFT 365 TENANT
3 clients

Every subscription with licences bought, assigned and available, its cost and renewal date, trials and lapsing subscriptions, and who has which licence, directly or by group.

Filtered view. Assignment problems: 2 of 6 rows, Client is Fabrikam Dental Group, 1 column hidden. The headline figures cover every row.

Assignment problems 2

Licences that couldn't be assigned, licensed accounts without a usage location, and licences assigned both directly and by a group.

Flag	Client	Account	Licence	Problem	What it means	What to do
● Low	Fabrikam Dental Group	ben.okafor@fabrikam.example	Microsoft 365 Business Premium	No usage location	Microsoft needs a usage location (country) to assign a licence. Groups fall back to the organisation's country; assigning one directly fails.	Set the usage location on the account in the Microsoft 365 admin center
● Low	Fabrikam Dental Group	anna.kowalski@fabrikam.example	Microsoft 365 Business Premium	Directly and by group	Removing the account from the group won't remove the licence, which is how leavers keep licences.	Remove the direct assignment so the group manages it