LICENCES AND SUBSCRIPTIONS: ASSIGNMENT PROBLEMS

All clients

Harbour IT

PREPARED BY	DATE	CLIENTS
Harbour IT	28 Nov 2026	3

Every subscription with licences bought, assigned and available, its cost and renewal date, trials and lapsing subscriptions, and who has which licence, directly or by group.

Filtered view. Assignment problems: 6 of 6 rows, Licence is Microsoft 365 Business Premium, 1 column hidden. The headline figures cover every row.

Assignment problems 6

Licences that couldn't be assigned, licensed accounts without a usage location, and licences assigned both directly and by a group.

Flag	Client	Account	Problem	Group	What it means	What to do
Low	Contoso Legal LLP	bobby.marsh@contoso.example	No usage location	–	Microsoft needs a usage location (country) to assign a licence. Groups fall back to the organisation's country; assigning one directly fails.	Set the usage location on the account in the Microsoft 365 admin center
Low	Contoso Legal LLP	annabel.fraser@contoso.example	Directly and by group	All Staff	Removing the account from the group won't remove the licence, which is how leavers keep licences.	Remove the direct assignment so the group manages it
Low	Fabrikam Dental Group	ben.okafor@fabrikam.example	No usage location	–	Microsoft needs a usage location (country) to assign a licence. Groups fall back to the organisation's country; assigning one directly fails.	Set the usage location on the account in the Microsoft 365 admin center
Low	Fabrikam Dental Group	anna.kowalski@fabrikam.example	Directly and by group	All Staff	Removing the account from the group won't remove the licence, which is how leavers keep licences.	Remove the direct assignment so the group manages it

Flag	Client	Account	Problem	Group	What it means	What to do
Low	Northwind Traders	robert.hughes@northwindtraders.example	No usage location	–	Microsoft needs a usage location (country) to assign a licence. Groups fall back to the organisation's country; assigning one directly fails.	Set the usage location on the account in the Microsoft 365 admin center
Low	Northwind Traders	ann.patel@northwindtraders.example	Directly and by group	All Staff	Removing the account from the group won't remove the licence, which is how leavers keep licences.	Remove the direct assignment so the group manages it

Prepared by Harbour IT (help@harbourit.example · 0161 496 0000). Read from Microsoft 365 with read-only access; nothing was changed. Data collected 28 Nov 2026, 04:00 UTC.