

# All clients

| PREPARED BY | DATE        | DATA COLLECTED         | MICROSOFT 365 TENANT |
|-------------|-------------|------------------------|----------------------|
| Harbour IT  | 13 Oct 2026 | 12 Oct 2026, 17:16 UTC | 3 clients            |

Every subscription with licences bought, assigned and available, its cost and renewal date, trials and lapsing subscriptions, and who has which licence, directly or by group.

**Filtered view.** Assignment problems: 6 of 6 rows, 1 column hidden. The headline figures cover every row.

## Assignment problems 6

Licences that couldn't be assigned, licensed accounts without a usage location, and licences assigned both directly and by a group.

| Flag  | Client                | Account                                | Problem               | Group     | What it means                                                                                                                                 | What to do                                                              |
|-------|-----------------------|----------------------------------------|-----------------------|-----------|-----------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------|
| ● Low | Contoso Legal LLP     | bobby.marsh@contoso.example            | No usage location     | –         | Microsoft needs a usage location (country) to assign a licence. Groups fall back to the organisation's country; assigning one directly fails. | Set the usage location on the account in the Microsoft 365 admin center |
| ● Low | Contoso Legal LLP     | annabel.fraser@contoso.example         | Directly and by group | All Staff | Removing the account from the group won't remove the licence, which is how leavers keep licences.                                             | Remove the direct assignment so the group manages it                    |
| ● Low | Fabrikam Dental Group | ben.okafor@fabrikam.example            | No usage location     | –         | Microsoft needs a usage location (country) to assign a licence. Groups fall back to the organisation's country; assigning one directly fails. | Set the usage location on the account in the Microsoft 365 admin center |
| ● Low | Fabrikam Dental Group | anna.kowalski@fabrikam.example         | Directly and by group | All Staff | Removing the account from the group won't remove the licence, which is how leavers keep licences.                                             | Remove the direct assignment so the group manages it                    |
| ● Low | Northwind Traders     | robert.hughes@northwindtraders.example | No usage location     | –         | Microsoft needs a usage location (country) to assign a licence. Groups fall back to the organisation's country; assigning one directly fails. | Set the usage location on the account in the Microsoft 365 admin center |
| ● Low | Northwind Traders     | ann.patel@northwindtraders.example     | Directly and by group | All Staff | Removing the account from the group won't remove the licence, which is how leavers keep licences.                                             | Remove the direct assignment so the group manages it                    |

Prepared by Harbour IT (help@harbourit.example · 0161 496 0000). Read from Microsoft 365 with read-only access; nothing was changed. Data collected 12 Oct 2026, 17:16 UTC.