MOBILE DEVICES

Northwind Traders

Harbour IT

PREPARED BY
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MICROSOFT 365 TENANT
northwindtraders.onmicrosoft.com

Phones and tablets that sync mail, with which app, when each last synced, and leavers' devices that are still connected.

Filtered view. Devices that need attention: 1 of 8 rows, Last synced: in the last 30 days. Every device: 0 of 38 rows, Mailbox is ella.baker@northwindtraders.example. The headline figures cover every row.

Mobile devices	Leavers' devices	Waiting for approval	Not synced in 90 days
38	**1**	**1**	**6**
31 synced in the last 30 days	Sign-in blocked, device still connected	Quarantined by ActiveSync access rules	Old partnerships to remove

Devices that need attention 1

1 to review

8 devices need a look. To remove a device someone no longer uses, or a leaver's, open the Exchange admin centre, Recipients > Mailboxes > the mailbox > Mobile devices, and remove it (or block it there first). Waiting devices are allowed or blocked in the same place.

Flag	Mailbox	Device	Why	Last synced
High	robert.hughes@northwindtraders.example	iPhone 15	Still syncing mail although the person's sign-in is blocked	26 Nov 2026

Every device 0

38 devices on 32 mailboxes; 31 synced in the last 30 days. A device keeps its partnership until it's removed, so old phones stay listed long after they're replaced.

No rows match the filters.

Devices by platform 2

The Outlook app supports modern sign-in and app protection policies; the built-in mail app over ActiveSync is harder to control.

Platform	Devices	Outlook app	Mail app (ActiveSync)	Synced in the last 30 days
iOS	20	8	12	14
Android	18	12	6	17

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