

Northwind Traders



PREPARED BY	DATE	DATA COLLECTED	MICROSOFT 365 TENANT
Harbour IT	13 Oct 2026	12 Oct 2026, 17:16 UTC	northwindtraders.onmicrosoft.com

Phones and tablets that sync mail, with which app, when each last synced, and leavers' devices that are still connected.

Filtered view. Every device: 16 of 38 rows, Platform is iOS, First synced: older than 180 days. The headline figures cover every row.

Mobile devices 38 31 synced in the last 30 days	Leavers' devices 1 Sign-in blocked, device still connected	Waiting for approval 1 Quarantined by ActiveSync access rules	Not synced in 90 days 6 Old partnerships to remove
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Devices that need attention 8 2 to review

8 devices need a look. To remove a device someone no longer uses, or a leaver's, open the Exchange admin centre, Recipients > Mailboxes > the mailbox > Mobile devices, and remove it (or block it there first). Waiting devices are allowed or blocked in the same place.

Flag	Mailbox	Device	Why	Last synced
High	robert.hughes@northwindtraders.example	iPhone 15	Still syncing mail although the person's sign-in is blocked	10 Oct 2026
Medium	olivia.smith@northwindtraders.example	SM-A546B	Waiting for an admin to allow or block it	–
Low	george.robinson@northwindtraders.example	iPhone 11	Not synced for 231 days: the partnership can be removed	23 Feb 2026
Low	harry.lee@northwindtraders.example	iPhone 11	Not synced for 374 days: the partnership can be removed	3 Oct 2025
Low	jacob.hughes@northwindtraders.example	iPhone 11	Not synced for 204 days: the partnership can be removed	22 Mar 2026
Low	leo.wright@northwindtraders.example	iPhone 11	Not synced for 158 days: the partnership can be removed	7 May 2026
Low	ruby.taylor@northwindtraders.example	iPhone 11	Not synced for 214 days: the partnership can be removed	12 Mar 2026
Low	thomas.clarke@northwindtraders.example	iPhone 11	Not synced for 196 days: the partnership can be removed	30 Mar 2026

Every device 16 1 to review

38 devices on 32 mailboxes; 31 synced in the last 30 days. A device keeps its partnership until it's removed, so old phones stay listed long after they're replaced.

Flag	Mailbox	Device	Platform	Operating system	App	Access	First synced	Last synced	Account
	alfie.roberts@northwindtraders.example	iPhone 14	iOS	iOS 17.5.1 21F90	Outlook app	Allowed	24 Oct 2025	12 Oct 2026	Active
	ann.patel@northwindtraders.example	iPhone 14	iOS	iOS 17.5.1 21F90	Outlook app	Allowed	15 Dec 2025	10 Oct 2026	Active
	ethan.green@northwindtraders.example	iPhone 15	iOS	iOS 17.6.1 21G93	Mail app (ActiveSync)	Allowed	27 Jan 2025	11 Oct 2026	Active
Low	george.robinson@northwindtraders.example	iPhone 11	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	Allowed	14 Aug 2025	23 Feb 2026	Active
	harry.lee@northwindtraders.example	iPhone 15	iOS	iOS 17.6.1 21G93	Outlook app	Allowed	14 Aug 2025	11 Oct 2026	Active
Low	harry.lee@northwindtraders.example	iPhone 11	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	Allowed	19 Sep 2024	3 Oct 2025	Active

Flag	Mailbox	Device	Platform	Operating system	App	Access	First synced	Last synced	Account
	jacob.hughes@northwindtraders.example	iPhone 14	iOS	iOS 17.5.1 21F90	Outlook app	Allowed	8 Jan 2026	10 Oct 2026	Active
● Low	jacob.hughes@northwindtraders.example	iPhone 11	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	Allowed	16 Sep 2024	22 Mar 2026	Active
	leo.evans@northwindtraders.example	iPhone 14	iOS	iOS 17.5.1 21F90	Mail app (ActiveSync)	Allowed	20 Aug 2025	12 Oct 2026	Active
	leo.morris@northwindtraders.example	iPhone 14	iOS	iOS 17.5.1 21F90	Outlook app	Allowed	20 Jul 2025	12 Oct 2026	Active
● Low	leo.wright@northwindtraders.example	iPhone 11	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	Allowed	1 Feb 2026	7 May 2026	Active
	olivia.smith@northwindtraders.example	iPhone 14	iOS	iOS 17.5.1 21F90	Outlook app	Allowed	2 Sep 2025	12 Oct 2026	Active
● High	robert.hughes@northwindtraders.example	iPhone 15	iOS	iOS 17.6.1 21G93	Outlook app	Allowed	18 Jan 2026	10 Oct 2026	Sign-in blocked
	ruby.hill@northwindtraders.example	iPhone 15	iOS	iOS 17.6.1 21G93	Mail app (ActiveSync)	Allowed	22 Apr 2025	8 Oct 2026	Active
● Low	ruby.taylor@northwindtraders.example	iPhone 11	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	Allowed	4 Oct 2024	12 Mar 2026	Active
● Low	thomas.clarke@northwindtraders.example	iPhone 11	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	Allowed	24 Jan 2026	30 Mar 2026	Active

Devices by platform 2

The Outlook app supports modern sign-in and app protection policies; the built-in mail app over ActiveSync is harder to control.

Platform	Devices	Outlook app	Mail app (ActiveSync)	Synced in the last 30 days
iOS	20	8	12	14
Android	18	12	6	17