

Northwind Traders



PREPARED BY	DATE	DATA COLLECTED	MICROSOFT 365 TENANT
Harbour IT	14 Oct 2026	14 Oct 2026, 04:00 UTC	northwindtraders.onmicrosoft.com

Phones and tablets that sync mail, with which app, when each last synced, and leavers' devices that are still connected.

Filtered view. Every device: 16 of 38 rows, Platform is iOS, First synced: older than 180 days, 1 column hidden. The headline figures cover every row.

Mobile devices 38 31 synced in the last 30 days	Leavers' devices 1 Sign-in blocked, device still connected	Waiting for approval 1 Quarantined by ActiveSync access rules	Not synced in 90 days 6 Old partnerships to remove
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Devices that need attention 8 2 to review

8 devices need a look. To remove a device someone no longer uses, or a leaver's, open the Exchange admin centre, Recipients > Mailboxes > the mailbox > Mobile devices, and remove it (or block it there first). Waiting devices are allowed or blocked in the same place.

Flag	Mailbox	Device	Why	Last synced
● High	robert.hughes@northwindtraders.example	iPhone 15	Still syncing mail although the person's sign-in is blocked	11 Oct 2026
● Medium	olivia.smith@northwindtraders.example	SM-A546B	Waiting for an admin to allow or block it	–
● Low	george.robinson@northwindtraders.example	iPhone 11	Not synced for 231 days: the partnership can be removed	25 Feb 2026
● Low	harry.lee@northwindtraders.example	iPhone 11	Not synced for 374 days: the partnership can be removed	5 Oct 2025
● Low	jacob.hughes@northwindtraders.example	iPhone 11	Not synced for 204 days: the partnership can be removed	24 Mar 2026
● Low	leo.wright@northwindtraders.example	iPhone 11	Not synced for 158 days: the partnership can be removed	9 May 2026
● Low	ruby.taylor@northwindtraders.example	iPhone 11	Not synced for 214 days: the partnership can be removed	14 Mar 2026
● Low	thomas.clarke@northwindtraders.example	iPhone 11	Not synced for 196 days: the partnership can be removed	1 Apr 2026

Every device 16 1 to review

38 devices on 32 mailboxes; 31 synced in the last 30 days. A device keeps its partnership until it's removed, so old phones stay listed long after they're replaced.

Flag	Mailbox	Device	Platform	Operating system	App	First synced	Last synced	Account
	alfie.roberts@northwindtraders.example	iPhone 14	iOS	iOS 17.5.1 21F90	Outlook app	26 Oct 2025	14 Oct 2026	Active
	ann.patel@northwindtraders.example	iPhone 14	iOS	iOS 17.5.1 21F90	Outlook app	17 Dec 2025	12 Oct 2026	Active
	ethan.green@northwindtraders.example	iPhone 15	iOS	iOS 17.6.1 21G93	Mail app (ActiveSync)	29 Jan 2025	13 Oct 2026	Active
● Low	george.robinson@northwindtraders.example	iPhone 11	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	16 Aug 2025	25 Feb 2026	Active
	harry.lee@northwindtraders.example	iPhone 15	iOS	iOS 17.6.1 21G93	Outlook app	16 Aug 2025	13 Oct 2026	Active
● Low	harry.lee@northwindtraders.example	iPhone 11	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	21 Sep 2024	5 Oct 2025	Active

Flag	Mailbox	Device	Platform	Operating system	App	First synced	Last synced	Account
	jacob.hughes@northwindtraders.example	iPhone 14	iOS	iOS 17.5.1 21F90	Outlook app	9 Jan 2026	11 Oct 2026	Active
● Low	jacob.hughes@northwindtraders.example	iPhone 11	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	18 Sep 2024	24 Mar 2026	Active
	leo.evans@northwindtraders.example	iPhone 14	iOS	iOS 17.5.1 21F90	Mail app (ActiveSync)	22 Aug 2025	14 Oct 2026	Active
	leo.morris@northwindtraders.example	iPhone 14	iOS	iOS 17.5.1 21F90	Outlook app	21 Jul 2025	13 Oct 2026	Active
● Low	leo.wright@northwindtraders.example	iPhone 11	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	3 Feb 2026	9 May 2026	Active
	olivia.smith@northwindtraders.example	iPhone 14	iOS	iOS 17.5.1 21F90	Outlook app	4 Sep 2025	14 Oct 2026	Active
● High	robert.hughes@northwindtraders.example	iPhone 15	iOS	iOS 17.6.1 21G93	Outlook app	19 Jan 2026	11 Oct 2026	Sign-in blocked
	ruby.hill@northwindtraders.example	iPhone 15	iOS	iOS 17.6.1 21G93	Mail app (ActiveSync)	24 Apr 2025	10 Oct 2026	Active
● Low	ruby.taylor@northwindtraders.example	iPhone 11	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	6 Oct 2024	14 Mar 2026	Active
● Low	thomas.clarke@northwindtraders.example	iPhone 11	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	26 Jan 2026	1 Apr 2026	Active

Devices by platform 2

The Outlook app supports modern sign-in and app protection policies; the built-in mail app over ActiveSync is harder to control.

Platform	Devices	Outlook app	Mail app (ActiveSync)	Synced in the last 30 days
iOS	20	8	12	14
Android	18	12	6	17