MOBILE DEVICES

# Northwind Traders

Harbour IT

PREPARED BY
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MICROSOFT 365 TENANT
northwindtraders.onmicrosoft.com

Phones and tablets that sync mail, with which app, when each last synced, and leavers' devices that are still connected.

**Filtered view.** Every device: 0 of 38 rows, Mailbox is rhys.clark@northwindtraders.example, First synced: older than a year. The headline figures cover every row.

| Mobile devices | Leavers' devices | Waiting for approval | Not synced in 90 days |
|---|---|---|---|
| **38** | **1** | **1** | **6** |
| 31 synced in the last 30 days | Sign-in blocked, device still connected | Quarantined by ActiveSync access rules | Old partnerships to remove |

## Devices that need attention 8 2 to review

8 devices need a look. To remove a device someone no longer uses, or a leaver's, open the Exchange admin centre, Recipients > Mailboxes > the mailbox > Mobile devices, and remove it (or block it there first). Waiting devices are allowed or blocked in the same place.

| Flag | Mailbox | Device | Why | Last synced |
|---|---|---|---|---|
| High | robert.hughes@northwindtraders.example | iPhone 15 | Still syncing mail although the person's sign-in is blocked | 26 Nov 2026 |
| Medium | olivia.smith@northwindtraders.example | SM-A546B | Waiting for an admin to allow or block it | – |
| Low | george.robinson@northwindtraders.example | iPhone 11 | Not synced for 231 days: the partnership can be removed | 12 Apr 2026 |
| Low | harry.lee@northwindtraders.example | iPhone 11 | Not synced for 374 days: the partnership can be removed | 20 Nov 2025 |
| Low | jacob.hughes@northwindtraders.example | iPhone 11 | Not synced for 204 days: the partnership can be removed | 9 May 2026 |

| Flag | Mailbox | Device | Why | Last synced |
|---|---|---|---|---|
| Low | leo.wright@northwindtraders.example | iPhone 11 | Not synced for 158 days: the partnership can be removed | 24 Jun 2026 |
| Low | ruby.taylor@northwindtraders.example | iPhone 11 | Not synced for 214 days: the partnership can be removed | 29 Apr 2026 |
| Low | thomas.clarke@northwindtraders.example | iPhone 11 | Not synced for 196 days: the partnership can be removed | 17 May 2026 |

## Every device 0

38 devices on 32 mailboxes; 31 synced in the last 30 days. A device keeps its partnership until it's removed, so old phones stay listed long after they're replaced.

No rows match the filters.

## Devices by platform 2

The Outlook app supports modern sign-in and app protection policies; the built-in mail app over ActiveSync is harder to control.

| Platform | Devices | Outlook app | Mail app (ActiveSync) | Synced in the last 30 days |
|---|---|---|---|---|
| iOS | 20 | 8 | 12 | 14 |
| Android | 18 | 12 | 6 | 17 |

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