

PREPARED BY
Harbour IT

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MICROSOFT 365 TENANT
northwindtraders.onmicrosoft.com

Phones and tablets that sync mail, with which app, when each last synced, and leavers' devices that are still connected.

Filtered view. Every device: 19 of 38 rows, First synced: older than a year, 1 column hidden. The headline figures cover every row.

Mobile devices

38

31 synced in the last 30 days

Leavers' devices

1

Sign-in blocked, device still
connected

Waiting for approval

1

Quarantined by ActiveSync access
rules

Not synced in 90 days

6

Old partnerships to remove

Devices that need attention 8 2 to review

8 devices need a look. To remove a device someone no longer uses, or a leaver's, open the Exchange admin centre, Recipients > Mailboxes > the mailbox > Mobile devices, and remove it (or block it there first). Waiting devices are allowed or blocked in the same place.

Flag	Mailbox	Device	Why	Last synced
● High	robert.hughes@northwindtraders.example	iPhone 15	Still syncing mail although the person's sign-in is blocked	10 Oct 2026
● Medium	olivia.smith@northwindtraders.example	SM-A546B	Waiting for an admin to allow or block it	–
● Low	george.robinson@northwindtraders.example	iPhone 11	Not synced for 231 days: the partnership can be removed	23 Feb 2026
● Low	harry.lee@northwindtraders.example	iPhone 11	Not synced for 374 days: the partnership can be removed	3 Oct 2025
● Low	jacob.hughes@northwindtraders.example	iPhone 11	Not synced for 204 days: the partnership can be removed	22 Mar 2026
● Low	leo.wright@northwindtraders.example	iPhone 11	Not synced for 158 days: the partnership can be removed	7 May 2026
● Low	ruby.taylor@northwindtraders.example	iPhone 11	Not synced for 214 days: the partnership can be removed	12 Mar 2026
● Low	thomas.clarke@northwindtraders.example	iPhone 11	Not synced for 196 days: the partnership can be removed	30 Mar 2026

Every device 19 1 to review

38 devices on 32 mailboxes; 31 synced in the last 30 days. A device keeps its partnership until it's removed, so old phones stay listed long after they're replaced.

Flag	Device	Platform	Operating system	App	Access	First synced	Last synced	Account
	Pixel 8	Android	Android 14	Outlook app	Allowed	25 Jun 2025	11 Oct 2026	Active
	SM-S918B	Android	Android 14	Outlook app	Allowed	8 Jun 2025	11 Oct 2026	Active
	iPhone 15	iOS	iOS 17.6.1 21G93	Mail app (ActiveSync)	Allowed	27 Jan 2025	11 Oct 2026	Active
● Low	iPhone 11	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	Allowed	14 Aug 2025	23 Feb 2026	Active
	SM-S918B	Android	Android 14	Outlook app	Allowed	14 Sep 2025	8 Oct 2026	Active
	iPhone 15	iOS	iOS 17.6.1 21G93	Outlook app	Allowed	14 Aug 2025	11 Oct 2026	Active

Flag	Device	Platform	Operating system	App	Access	First synced	Last synced	Account	
● Low	iPhone 11	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	Allowed	19 Sep 2024	3 Oct 2025	Active	
● Low	iPhone 11	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	Allowed	16 Sep 2024	22 Mar 2026	Active	
	iPhone 14	iOS	iOS 17.5.1 21F90	Mail app (ActiveSync)	Allowed	20 Aug 2025	12 Oct 2026	Active	
	iPhone 14	iOS	iOS 17.5.1 21F90	Outlook app	Allowed	20 Jul 2025	12 Oct 2026	Active	
	Pixel 8	Android	Android 14	Outlook app	Allowed	2 Aug 2025	12 Oct 2026	Active	
	SM-S918B	Android	Android 14	Outlook app	Allowed	12 Sep 2025	11 Oct 2026	Active	
	iPhone 14	iOS	iOS 17.5.1 21F90	Outlook app	Allowed	2 Sep 2025	12 Oct 2026	Active	
	● Medium	SM-A546B	Android	Android 13	Mail app (ActiveSync)	Waiting for approval	19 Jul 2025	–	Active
	Pixel 8	Android	Android 14	Outlook app	Allowed	22 Apr 2025	11 Oct 2026	Active	
	iPhone 15	iOS	iOS 17.6.1 21G93	Mail app (ActiveSync)	Allowed	22 Apr 2025	8 Oct 2026	Active	
● Low	iPhone 11	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	Allowed	4 Oct 2024	12 Mar 2026	Active	
	SM-S918B	Android	Android 14	Outlook app	Allowed	5 Feb 2025	12 Oct 2026	Active	
	Pixel 8	Android	Android 14	Outlook app	Allowed	15 Apr 2025	11 Oct 2026	Active	

Devices by platform 2

The Outlook app supports modern sign-in and app protection policies; the built-in mail app over ActiveSync is harder to control.

Platform	Devices	Outlook app	Mail app (ActiveSync)	Synced in the last 30 days
iOS	20	8	12	14
Android	18	12	6	17

Prepared by Harbour IT (help@harbourit.example · 0161 496 0000). Read from Microsoft 365 with read-only access; nothing was changed. Data collected 12 Oct 2026, 06:36 UTC.