

PREPARED BY
Harbour IT

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MICROSOFT 365 TENANT
northwindtraders.onmicrosoft.com

Phones and tablets that sync mail, with which app, when each last synced, and leavers' devices that are still connected.

Filtered view. Every device: 6 of 38 rows, Last synced: older than 30 days, 1 column hidden. The headline figures cover every row.

Mobile devices

38

31 synced in the last 30 days

Leavers' devices

1

Sign-in blocked, device still
connected

Waiting for approval

1

Quarantined by ActiveSync access
rules

Not synced in 90 days

6

Old partnerships to remove

Devices that need attention 8 2 to review

8 devices need a look. To remove a device someone no longer uses, or a leaver's, open the Exchange admin centre, Recipients > Mailboxes > the mailbox > Mobile devices, and remove it (or block it there first). Waiting devices are allowed or blocked in the same place.

Flag	Mailbox	Device	Why	Last synced
● High	robert.hughes@northwindtraders.example	iPhone 15	Still syncing mail although the person's sign-in is blocked	10 Oct 2026
● Medium	olivia.smith@northwindtraders.example	SM-A546B	Waiting for an admin to allow or block it	–
● Low	george.robinson@northwindtraders.example	iPhone 11	Not synced for 231 days: the partnership can be removed	23 Feb 2026
● Low	harry.lee@northwindtraders.example	iPhone 11	Not synced for 374 days: the partnership can be removed	3 Oct 2025
● Low	jacob.hughes@northwindtraders.example	iPhone 11	Not synced for 204 days: the partnership can be removed	22 Mar 2026
● Low	leo.wright@northwindtraders.example	iPhone 11	Not synced for 158 days: the partnership can be removed	7 May 2026
● Low	ruby.taylor@northwindtraders.example	iPhone 11	Not synced for 214 days: the partnership can be removed	12 Mar 2026
● Low	thomas.clarke@northwindtraders.example	iPhone 11	Not synced for 196 days: the partnership can be removed	30 Mar 2026

Every device 6

38 devices on 32 mailboxes; 31 synced in the last 30 days. A device keeps its partnership until it's removed, so old phones stay listed long after they're replaced.

Flag	Mailbox	Device	Platform	App	Access	First synced	Last synced	Account
● Low	george.robinson@northwindtraders.example	iPhone 11	iOS	Mail app (ActiveSync)	Allowed	14 Aug 2025	23 Feb 2026	Active
● Low	harry.lee@northwindtraders.example	iPhone 11	iOS	Mail app (ActiveSync)	Allowed	19 Sep 2024	3 Oct 2025	Active
● Low	jacob.hughes@northwindtraders.example	iPhone 11	iOS	Mail app (ActiveSync)	Allowed	16 Sep 2024	22 Mar 2026	Active
● Low	leo.wright@northwindtraders.example	iPhone 11	iOS	Mail app (ActiveSync)	Allowed	1 Feb 2026	7 May 2026	Active
● Low	ruby.taylor@northwindtraders.example	iPhone 11	iOS	Mail app (ActiveSync)	Allowed	4 Oct 2024	12 Mar 2026	Active
● Low	thomas.clarke@northwindtraders.example	iPhone 11	iOS	Mail app (ActiveSync)	Allowed	24 Jan 2026	30 Mar 2026	Active

Devices by platform 2

The Outlook app supports modern sign-in and app protection policies; the built-in mail app over ActiveSync is harder to control.

Platform	Devices	Outlook app	Mail app (ActiveSync)	Synced in the last 30 days
iOS	20	8	12	14
Android	18	12	6	17

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