MOBILE DEVICES

Northwind Traders

Harbour IT

PREPARED BY
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MICROSOFT 365 TENANT
northwindtraders.onmicrosoft.com

Phones and tablets that sync mail, with which app, when each last synced, and leavers' devices that are still connected.

Filtered view. Every device: 37 of 38 rows, Access is Allowed, 1 column hidden. The headline figures cover every row.

Mobile devices	Leavers' devices	Waiting for approval	Not synced in 90 days
38	**1**	**1**	**6**
31 synced in the last 30 days	Sign-in blocked, device still connected	Quarantined by ActiveSync access rules	Old partnerships to remove

Devices that need attention 8 2 to review

8 devices need a look. To remove a device someone no longer uses, or a leaver's, open the Exchange admin centre, Recipients > Mailboxes > the mailbox > Mobile devices, and remove it (or block it there first). Waiting devices are allowed or blocked in the same place.

Flag	Mailbox	Device	Why	Last synced
High	robert.hughes@northwindtraders.example	iPhone 15	Still syncing mail although the person's sign-in is blocked	27 Nov 2026
Medium	olivia.smith@northwindtraders.example	SM-A546B	Waiting for an admin to allow or block it	–
Low	george.robinson@northwindtraders.example	iPhone 11	Not synced for 231 days: the partnership can be removed	12 Apr 2026
Low	harry.lee@northwindtraders.example	iPhone 11	Not synced for 374 days: the partnership can be removed	20 Nov 2025
Low	jacob.hughes@northwindtraders.example	iPhone 11	Not synced for 204 days: the partnership can be removed	9 May 2026

Flag	Mailbox	Device	Why	Last synced
Low	leo.wright@northwindtraders.example	iPhone 11	Not synced for 158 days: the partnership can be removed	24 Jun 2026
Low	ruby.taylor@northwindtraders.example	iPhone 11	Not synced for 214 days: the partnership can be removed	29 Apr 2026
Low	thomas.clarke@northwindtraders.example	iPhone 11	Not synced for 196 days: the partnership can be removed	17 May 2026

Every device 37 1 to review

38 devices on 32 mailboxes; 31 synced in the last 30 days. A device keeps its partnership until it's removed, so old phones stay listed long after they're replaced.

Flag	Device	Platform	Operating system	App	Access	First synced	Last synced	Account
	Pixel 8	Android	Android 14	Outlook app	Allowed	12 Aug 2025	28 Nov 2026	Active
	iPhone 14	iOS	iOS 17.5.1 21F90	Outlook app	Allowed	11 Dec 2025	29 Nov 2026	Active
	SM-S918B	Android	Android 14	Outlook app	Allowed	27 Jul 2025	29 Nov 2026	Active
	iPhone 14	iOS	iOS 17.5.1 21F90	Outlook app	Allowed	1 Feb 2026	27 Nov 2026	Active
	iPhone 15	iOS	iOS 17.6.1 21G93	Mail app (ActiveSync)	Allowed	17 Jul 2026	28 Nov 2026	Active
	iPhone 15	iOS	iOS 17.6.1 21G93	Mail app (ActiveSync)	Allowed	16 Mar 2025	28 Nov 2026	Active
	iPhone 14	iOS	iOS 17.5.1 21F90	Mail app (ActiveSync)	Allowed	30 Aug 2026	27 Nov 2026	Active
	iPhone 14	iOS	iOS 17.5.1 21F90	Mail app (ActiveSync)	Allowed	28 Jun 2026	29 Nov 2026	Active
Low	iPhone 11	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	Allowed	1 Oct 2025	12 Apr 2026	Active
	Pixel 8	Android	Android 14	Mail app (ActiveSync)	Allowed	19 Jun 2026	28 Nov 2026	Active
	SM-S918B	Android	Android 14	Outlook app	Allowed	1 Nov 2025	25 Nov 2026	Active
	iPhone 15	iOS	iOS 17.6.1 21G93	Outlook app	Allowed	1 Oct 2025	28 Nov 2026	Active
Low	iPhone 11	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	Allowed	6 Nov 2024	20 Nov 2025	Active
	iPhone 14	iOS	iOS 17.5.1 21F90	Outlook app	Allowed	6 Aug 2026	29 Nov 2026	Active
	SM-S918B	Android	Android 14	Mail app (ActiveSync)	Allowed	21 Dec 2025	27 Nov 2026	Active

Flag	Device	Platform	Operating system	App	Access	First synced	Last synced	Account
	iPhone 14	iOS	iOS 17.5.1 21F90	Outlook app	Allowed	25 Feb 2026	27 Nov 2026	Active
Low	iPhone 11	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	Allowed	3 Nov 2024	9 May 2026	Active
	iPhone 14	iOS	iOS 17.5.1 21F90	Mail app (ActiveSync)	Allowed	7 Oct 2025	29 Nov 2026	Active
	iPhone 14	iOS	iOS 17.5.1 21F90	Outlook app	Allowed	6 Sep 2025	29 Nov 2026	Active
Low	iPhone 11	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	Allowed	21 Mar 2026	24 Jun 2026	Active
	Pixel 8	Android	Android 14	Outlook app	Allowed	19 Sep 2025	29 Nov 2026	Active
	SM-S918B	Android	Android 14	Outlook app	Allowed	30 Oct 2025	28 Nov 2026	Active
	SM-S918B	Android	Android 14	Mail app (ActiveSync)	Allowed	21 Apr 2026	29 Nov 2026	Active
	SM-S918B	Android	Android 14	Mail app (ActiveSync)	Allowed	5 Apr 2026	29 Nov 2026	Active
	iPhone 14	iOS	iOS 17.5.1 21F90	Outlook app	Allowed	20 Oct 2025	29 Nov 2026	Active
	Pixel 8	Android	Android 14	Outlook app	Allowed	9 Jun 2025	28 Nov 2026	Active
	Pixel 8	Android	Android 14	Outlook app	Allowed	3 Aug 2026	25 Nov 2026	Active
	SM-S918B	Android	Android 14	Outlook app	Allowed	20 Jan 2026	29 Nov 2026	Active
	Pixel 8	Android	Android 14	Mail app (ActiveSync)	Allowed	31 Aug 2026	29 Nov 2026	Active
High	iPhone 15	iOS	iOS 17.6.1 21G93	Outlook app	Allowed	7 Mar 2026	27 Nov 2026	Sign-in blocked
	iPhone 15	iOS	iOS 17.6.1 21G93	Mail app (ActiveSync)	Allowed	9 Jun 2025	25 Nov 2026	Active
Low	iPhone 11	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	Allowed	21 Nov 2024	29 Apr 2026	Active
	Pixel 8	Android	Android 14	Outlook app	Allowed	1 Jun 2026	28 Nov 2026	Active
	SM-S918B	Android	Android 14	Outlook app	Allowed	25 Mar 2026	29 Nov 2026	Active
Low	iPhone 11	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	Allowed	13 Mar 2026	17 May 2026	Active
	SM-S918B	Android	Android 14	Outlook app	Allowed	25 Mar 2025	29 Nov 2026	Active
	Pixel 8	Android	Android 14	Outlook app	Allowed	2 Jun 2025	28 Nov 2026	Active

Devices by platform 2

The Outlook app supports modern sign-in and app protection policies; the built-in mail app over ActiveSync is harder to control.

Platform	Devices	Outlook app	Mail app (ActiveSync)	Synced in the last 30 days
iOS	20	8	12	14
Android	18	12	6	17

Prepared by Harbour IT (help@harbourit.example · 0161 496 0000). Read from Microsoft 365 with read-only access; nothing was changed. Data collected 29 Nov 2026, 10:48 UTC.