MOBILE DEVICES

Northwind Traders

Harbour IT

PREPARED BY
Harbour IT

DATE
29 Nov 2026

DATA COLLECTED
29 Nov 2026, 10:48 UTC

MICROSOFT 365 TENANT
northwindtraders.onmicrosoft.com

Phones and tablets that sync mail, with which app, when each last synced, and leavers' devices that are still connected.

Filtered view. Every device: 18 of 38 rows, App is Mail app (ActiveSync), 1 column hidden. The headline figures cover every row.

Mobile devices	Leavers' devices	Waiting for approval	Not synced in 90 days
38	**1**	**1**	**6**
31 synced in the last 30 days	Sign-in blocked, device still connected	Quarantined by ActiveSync access rules	Old partnerships to remove

Devices that need attention 8 2 to review

8 devices need a look. To remove a device someone no longer uses, or a leaver's, open the Exchange admin centre, Recipients > Mailboxes > the mailbox > Mobile devices, and remove it (or block it there first). Waiting devices are allowed or blocked in the same place.

Flag	Mailbox	Device	Why	Last synced
High	robert.hughes@northwindtraders.example	iPhone 15	Still syncing mail although the person's sign-in is blocked	27 Nov 2026
Medium	olivia.smith@northwindtraders.example	SM-A546B	Waiting for an admin to allow or block it	–
Low	george.robinson@northwindtraders.example	iPhone 11	Not synced for 231 days: the partnership can be removed	12 Apr 2026
Low	harry.lee@northwindtraders.example	iPhone 11	Not synced for 374 days: the partnership can be removed	20 Nov 2025
Low	jacob.hughes@northwindtraders.example	iPhone 11	Not synced for 204 days: the partnership can be removed	9 May 2026

Flag	Mailbox	Device	Why	Last synced
Low	leo.wright@northwindtraders.example	iPhone 11	Not synced for 158 days: the partnership can be removed	24 Jun 2026
Low	ruby.taylor@northwindtraders.example	iPhone 11	Not synced for 214 days: the partnership can be removed	29 Apr 2026
Low	thomas.clarke@northwindtraders.example	iPhone 11	Not synced for 196 days: the partnership can be removed	17 May 2026

Every device 18 1 to review

38 devices on 32 mailboxes; 31 synced in the last 30 days. A device keeps its partnership until it's removed, so old phones stay listed long after they're replaced.

Flag	Mailbox	Platform	Operating system	App	Access	First synced	Last synced	Account
	arthur.evans@northwindtraders.example	iOS	iOS 17.6.1 21G93	Mail app (ActiveSync)	Allowed	17 Jul 2026	28 Nov 2026	Active
	ethan.green@northwindtraders.example	iOS	iOS 17.6.1 21G93	Mail app (ActiveSync)	Allowed	16 Mar 2025	28 Nov 2026	Active
	george.roberts@northwindtraders.example	iOS	iOS 17.5.1 21F90	Mail app (ActiveSync)	Allowed	30 Aug 2026	27 Nov 2026	Active
	george.robinson@northwindtraders.example	iOS	iOS 17.5.1 21F90	Mail app (ActiveSync)	Allowed	28 Jun 2026	29 Nov 2026	Active
Low	george.robinson@northwindtraders.example	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	Allowed	1 Oct 2025	12 Apr 2026	Active
	grace.taylor@northwindtraders.example	Android	Android 14	Mail app (ActiveSync)	Allowed	19 Jun 2026	28 Nov 2026	Active
Low	harry.lee@northwindtraders.example	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	Allowed	6 Nov 2024	20 Nov 2025	Active
	isla.evans@northwindtraders.example	Android	Android 14	Mail app (ActiveSync)	Allowed	21 Dec 2025	27 Nov 2026	Active
Low	jacob.hughes@northwindtraders.example	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	Allowed	3 Nov 2024	9 May 2026	Active
	leo.evans@northwindtraders.example	iOS	iOS 17.5.1 21F90	Mail app (ActiveSync)	Allowed	7 Oct 2025	29 Nov 2026	Active
Low	leo.wright@northwindtraders.example	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	Allowed	21 Mar 2026	24 Jun 2026	Active
	mia.hughes@northwindtraders.example	Android	Android 14	Mail app (ActiveSync)	Allowed	21 Apr 2026	29 Nov 2026	Active
	olivia.scott@northwindtraders.example	Android	Android 14	Mail app (ActiveSync)	Allowed	5 Apr 2026	29 Nov 2026	Active
Medium	olivia.smith@northwindtraders.example	Android	Android 13	Mail app (ActiveSync)	Waiting for approval	5 Sep 2025	–	Active
	rhys.moore@northwindtraders.example	Android	Android 14	Mail app (ActiveSync)	Allowed	31 Aug 2026	29 Nov 2026	Active

Flag	Mailbox	Platform	Operating system	App	Access	First synced	Last synced	Account
	ruby.hill@northwindtraders.example	iOS	iOS 17.6.1 21G93	Mail app (ActiveSync)	Allowed	9 Jun 2025	25 Nov 2026	Active
Low	ruby.taylor@northwindtraders.example	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	Allowed	21 Nov 2024	29 Apr 2026	Active
Low	thomas.clarke@northwindtraders.example	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	Allowed	13 Mar 2026	17 May 2026	Active

Devices by platform 2

The Outlook app supports modern sign-in and app protection policies; the built-in mail app over ActiveSync is harder to control.

Platform	Devices	Outlook app	Mail app (ActiveSync)	Synced in the last 30 days
iOS	20	8	12	14
Android	18	12	6	17

Prepared by Harbour IT (help@harbourit.example · 0161 496 0000). Read from Microsoft 365 with read-only access; nothing was changed. Data collected 29 Nov 2026, 10:48 UTC.