

# Northwind Traders



|             |             |                        |                                  |
|-------------|-------------|------------------------|----------------------------------|
| PREPARED BY | DATE        | DATA COLLECTED         | MICROSOFT 365 TENANT             |
| Harbour IT  | 13 Oct 2026 | 13 Oct 2026, 04:00 UTC | northwindtraders.onmicrosoft.com |

Phones and tablets that sync mail, with which app, when each last synced, and leavers' devices that are still connected.

**Filtered view.** Every device: 1 of 38 rows, Mailbox is ann.patel@northwindtraders.example, 1 column hidden. The headline figures cover every row.

|                                                              |                                                                         |                                                                            |                                                                 |
|--------------------------------------------------------------|-------------------------------------------------------------------------|----------------------------------------------------------------------------|-----------------------------------------------------------------|
| Mobile devices<br><b>38</b><br>31 synced in the last 30 days | Leavers' devices<br><b>1</b><br>Sign-in blocked, device still connected | Waiting for approval<br><b>1</b><br>Quarantined by ActiveSync access rules | Not synced in 90 days<br><b>6</b><br>Old partnerships to remove |
|--------------------------------------------------------------|-------------------------------------------------------------------------|----------------------------------------------------------------------------|-----------------------------------------------------------------|

Devices that need attention 8 2 to review

8 devices need a look. To remove a device someone no longer uses, or a leaver's, open the Exchange admin centre, Recipients > Mailboxes > the mailbox > Mobile devices, and remove it (or block it there first). Waiting devices are allowed or blocked in the same place.

| Flag     | Mailbox                                  | Device    | Why                                                         | Last synced |
|----------|------------------------------------------|-----------|-------------------------------------------------------------|-------------|
| ● High   | robert.hughes@northwindtraders.example   | iPhone 15 | Still syncing mail although the person's sign-in is blocked | 10 Oct 2026 |
| ● Medium | olivia.smith@northwindtraders.example    | SM-A546B  | Waiting for an admin to allow or block it                   | –           |
| ● Low    | george.robinson@northwindtraders.example | iPhone 11 | Not synced for 231 days: the partnership can be removed     | 24 Feb 2026 |
| ● Low    | harry.lee@northwindtraders.example       | iPhone 11 | Not synced for 374 days: the partnership can be removed     | 4 Oct 2025  |
| ● Low    | jacob.hughes@northwindtraders.example    | iPhone 11 | Not synced for 204 days: the partnership can be removed     | 23 Mar 2026 |
| ● Low    | leo.wright@northwindtraders.example      | iPhone 11 | Not synced for 158 days: the partnership can be removed     | 8 May 2026  |
| ● Low    | ruby.taylor@northwindtraders.example     | iPhone 11 | Not synced for 214 days: the partnership can be removed     | 13 Mar 2026 |
| ● Low    | thomas.clarke@northwindtraders.example   | iPhone 11 | Not synced for 196 days: the partnership can be removed     | 31 Mar 2026 |

Every device 1

38 devices on 32 mailboxes; 31 synced in the last 30 days. A device keeps its partnership until it's removed, so old phones stay listed long after they're replaced.

| Mailbox                            | Device    | Platform | App         | Access  | First synced | Last synced | Account |
|------------------------------------|-----------|----------|-------------|---------|--------------|-------------|---------|
| ann.patel@northwindtraders.example | iPhone 14 | iOS      | Outlook app | Allowed | 16 Dec 2025  | 11 Oct 2026 | Active  |

Devices by platform 2

The Outlook app supports modern sign-in and app protection policies; the built-in mail app over ActiveSync is harder to control.

| Platform | Devices | Outlook app | Mail app (ActiveSync) | Synced in the last 30 days |
|----------|---------|-------------|-----------------------|----------------------------|
| iOS      | 20      | 8           | 12                    | 14                         |
| Android  | 18      | 12          | 6                     | 17                         |

Prepared by Harbour IT (help@harbourit.example · 0161 496 0000). Read from Microsoft 365 with read-only access; nothing was changed. Data collected 13 Oct 2026, 04:00 UTC.