MOBILE DEVICES

Northwind Traders

Harbour IT

PREPARED BY
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DATE
29 Nov 2026

DATA COLLECTED
29 Nov 2026, 04:00 UTC

MICROSOFT 365 TENANT
northwindtraders.onmicrosoft.com

Phones and tablets that sync mail, with which app, when each last synced, and leavers' devices that are still connected.

Filtered view. Every device: 1 of 38 rows, Mailbox is george.roberts@northwindtraders.example, 1 column hidden. The headline figures cover every row.

Mobile devices	Leavers' devices	Waiting for approval	Not synced in 90 days
38	**1**	**1**	**6**
31 synced in the last 30 days	Sign-in blocked, device still connected	Quarantined by ActiveSync access rules	Old partnerships to remove

Devices that need attention 8 2 to review

8 devices need a look. To remove a device someone no longer uses, or a leaver's, open the Exchange admin centre, Recipients > Mailboxes > the mailbox > Mobile devices, and remove it (or block it there first). Waiting devices are allowed or blocked in the same place.

Flag	Mailbox	Device	Why	Last synced
High	robert.hughes@northwindtraders.example	iPhone 15	Still syncing mail although the person's sign-in is blocked	26 Nov 2026
Medium	olivia.smith@northwindtraders.example	SM-A546B	Waiting for an admin to allow or block it	–
Low	george.robinson@northwindtraders.example	iPhone 11	Not synced for 231 days: the partnership can be removed	12 Apr 2026
Low	harry.lee@northwindtraders.example	iPhone 11	Not synced for 374 days: the partnership can be removed	20 Nov 2025
Low	jacob.hughes@northwindtraders.example	iPhone 11	Not synced for 204 days: the partnership can be removed	9 May 2026

Flag	Mailbox	Device	Why	Last synced
Low	leo.wright@northwindtraders.example	iPhone 11	Not synced for 158 days: the partnership can be removed	24 Jun 2026
Low	ruby.taylor@northwindtraders.example	iPhone 11	Not synced for 214 days: the partnership can be removed	29 Apr 2026
Low	thomas.clarke@northwindtraders.example	iPhone 11	Not synced for 196 days: the partnership can be removed	17 May 2026

Every device 1

38 devices on 32 mailboxes; 31 synced in the last 30 days. A device keeps its partnership until it's removed, so old phones stay listed long after they're replaced.

Mailbox	Device	Platform	Operating system	App	Access	First synced	Last synced
george.roberts@northwindtraders.example	iPhone 14	iOS	iOS 17.5.1 21F90	Mail app (ActiveSync)	Allowed	29 Aug 2026	26 Nov 2026

Devices by platform 2

The Outlook app supports modern sign-in and app protection policies; the built-in mail app over ActiveSync is harder to control.

Platform	Devices	Outlook app	Mail app (ActiveSync)	Synced in the last 30 days
iOS	20	8	12	14
Android	18	12	6	17

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