MOBILE DEVICES

Northwind Traders

Harbour IT

PREPARED BY
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DATE
29 Nov 2026

DATA COLLECTED
29 Nov 2026, 10:48 UTC

MICROSOFT 365 TENANT
northwindtraders.onmicrosoft.com

Phones and tablets that sync mail, with which app, when each last synced, and leavers' devices that are still connected.

Filtered view. Devices that need attention: 8 of 8 rows, 1 column hidden. Every device: 1 of 38 rows, Mailbox is hannah.robinson@northwindtraders.example. The headline figures cover every row.

Mobile devices	Leavers' devices	Waiting for approval	Not synced in 90 days
38	**1**	**1**	**6**
31 synced in the last 30 days	Sign-in blocked, device still connected	Quarantined by ActiveSync access rules	Old partnerships to remove

Devices that need attention 8 2 to review

8 devices need a look. To remove a device someone no longer uses, or a leaver's, open the Exchange admin centre, Recipients > Mailboxes > the mailbox > Mobile devices, and remove it (or block it there first). Waiting devices are allowed or blocked in the same place.

Flag	Device	Why	Last synced
High	iPhone 15	Still syncing mail although the person's sign-in is blocked	27 Nov 2026
Medium	SM-A546B	Waiting for an admin to allow or block it	–
Low	iPhone 11	Not synced for 231 days: the partnership can be removed	12 Apr 2026
Low	iPhone 11	Not synced for 374 days: the partnership can be removed	20 Nov 2025

Flag	Device	Why	Last synced
Low	iPhone 11	Not synced for 204 days: the partnership can be removed	9 May 2026
Low	iPhone 11	Not synced for 158 days: the partnership can be removed	24 Jun 2026
Low	iPhone 11	Not synced for 214 days: the partnership can be removed	29 Apr 2026
Low	iPhone 11	Not synced for 196 days: the partnership can be removed	17 May 2026

Every device 1

38 devices on 32 mailboxes; 31 synced in the last 30 days. A device keeps its partnership until it's removed, so old phones stay listed long after they're replaced.

Mailbox	Device	Platform	Operating system	App	Access	First synced	Last synced	Account
hannah.robinson@northwindtraders.example	SM-S918B	Android	Android 14	Outlook app	Allowed	1 Nov 2025	25 Nov 2026	Active

Devices by platform 2

The Outlook app supports modern sign-in and app protection policies; the built-in mail app over ActiveSync is harder to control.

Platform	Devices	Outlook app	Mail app (ActiveSync)	Synced in the last 30 days
iOS	20	8	12	14
Android	18	12	6	17

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