MOBILE DEVICES

Northwind Traders

Harbour IT

PREPARED BY
Harbour IT

DATE
29 Nov 2026

DATA COLLECTED
29 Nov 2026, 04:00 UTC

MICROSOFT 365 TENANT
northwindtraders.onmicrosoft.com

Phones and tablets that sync mail, with which app, when each last synced, and leavers' devices that are still connected.

Filtered view. Devices that need attention: 8 of 8 rows, 1 column hidden. Every device: 2 of 38 rows, Mailbox is jacob.hughes@northwindtraders.example. The headline figures cover every row.

Mobile devices	Leavers' devices	Waiting for approval	Not synced in 90 days
38	**1**	**1**	**6**
31 synced in the last 30 days	Sign-in blocked, device still connected	Quarantined by ActiveSync access rules	Old partnerships to remove

Devices that need attention 8 2 to review

8 devices need a look. To remove a device someone no longer uses, or a leaver's, open the Exchange admin centre, Recipients > Mailboxes > the mailbox > Mobile devices, and remove it (or block it there first). Waiting devices are allowed or blocked in the same place.

Flag	Mailbox	Device	Last synced
High	robert.hughes@northwindtraders.example	iPhone 15	26 Nov 2026
Medium	olivia.smith@northwindtraders.example	SM-A546B	–
Low	george.robinson@northwindtraders.example	iPhone 11	12 Apr 2026
Low	harry.lee@northwindtraders.example	iPhone 11	20 Nov 2025

Flag	Mailbox	Device	Last synced
Low	jacob.hughes@northwindtraders.example	iPhone 11	9 May 2026
Low	leo.wright@northwindtraders.example	iPhone 11	24 Jun 2026
Low	ruby.taylor@northwindtraders.example	iPhone 11	29 Apr 2026
Low	thomas.clarke@northwindtraders.example	iPhone 11	17 May 2026

Every device 2

38 devices on 32 mailboxes; 31 synced in the last 30 days. A device keeps its partnership until it's removed, so old phones stay listed long after they're replaced.

Flag	Mailbox	Device	Platform	Operating system	App	Access	First synced	Last synced	Account
	jacob.hughes@northwindtraders.example	iPhone 14	iOS	iOS 17.5.1 21F90	Outlook app	Allowed	24 Feb 2026	26 Nov 2026	Active
Low	jacob.hughes@northwindtraders.example	iPhone 11	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	Allowed	3 Nov 2024	9 May 2026	Active

Devices by platform 2

The Outlook app supports modern sign-in and app protection policies; the built-in mail app over ActiveSync is harder to control.

Platform	Devices	Outlook app	Mail app (ActiveSync)	Synced in the last 30 days
iOS	20	8	12	14
Android	18	12	6	17

Prepared by Harbour IT (help@harbourit.example · 0161 496 0000). Read from Microsoft 365 with read-only access; nothing was changed. Data collected 29 Nov 2026, 04:00 UTC.