MOBILE DEVICES

Northwind Traders

Harbour IT

PREPARED BY
Harbour IT

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MICROSOFT 365 TENANT
northwindtraders.onmicrosoft.com

Phones and tablets that sync mail, with which app, when each last synced, and leavers' devices that are still connected.

Filtered view. Devices that need attention: 8 of 8 rows, 1 column hidden. Every device: 1 of 38 rows, Mailbox is owen.white@northwindtraders.example. The headline figures cover every row.

Mobile devices	Leavers' devices	Waiting for approval	Not synced in 90 days
38	**1**	**1**	**6**
31 synced in the last 30 days	Sign-in blocked, device still connected	Quarantined by ActiveSync access rules	Old partnerships to remove

Devices that need attention 8 2 to review

8 devices need a look. To remove a device someone no longer uses, or a leaver's, open the Exchange admin centre, Recipients > Mailboxes > the mailbox > Mobile devices, and remove it (or block it there first). Waiting devices are allowed or blocked in the same place.

Flag	Mailbox	Device	Why
High	robert.hughes@northwindtraders.example	iPhone 15	Still syncing mail although the person's sign-in is blocked
Medium	olivia.smith@northwindtraders.example	SM-A546B	Waiting for an admin to allow or block it
Low	george.robinson@northwindtraders.example	iPhone 11	Not synced for 231 days: the partnership can be removed
Low	harry.lee@northwindtraders.example	iPhone 11	Not synced for 374 days: the partnership can be removed

Flag	Mailbox	Device	Why
Low	jacob.hughes@northwindtraders.example	iPhone 11	Not synced for 204 days: the partnership can be removed
Low	leo.wright@northwindtraders.example	iPhone 11	Not synced for 158 days: the partnership can be removed
Low	ruby.taylor@northwindtraders.example	iPhone 11	Not synced for 214 days: the partnership can be removed
Low	thomas.clarke@northwindtraders.example	iPhone 11	Not synced for 196 days: the partnership can be removed

Every device 1

38 devices on 32 mailboxes; 31 synced in the last 30 days. A device keeps its partnership until it's removed, so old phones stay listed long after they're replaced.

Mailbox	Device	Platform	Operating system	App	Access	First synced	Last synced	Account
owen.white@northwindtraders.example	Pixel 8	Android	Android 14	Outlook app	Allowed	3 Aug 2026	25 Nov 2026	Active

Devices by platform 2

The Outlook app supports modern sign-in and app protection policies; the built-in mail app over ActiveSync is harder to control.

Platform	Devices	Outlook app	Mail app (ActiveSync)	Synced in the last 30 days
iOS	20	8	12	14
Android	18	12	6	17

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