

PREPARED BY
Harbour IT

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MICROSOFT 365 TENANT
northwindtraders.onmicrosoft.com

Phones and tablets that sync mail, with which app, when each last synced, and leavers' devices that are still connected.

Filtered view. Every device: 9 of 38 rows, Operating system is iOS 17.5.1 21F90. Devices by platform: 2 of 2 rows, 1 column hidden. The headline figures cover every row.

Mobile devices

38

31 synced in the last 30 days

Leavers' devices

1

Sign-in blocked, device still
connected

Waiting for approval

1

Quarantined by ActiveSync access
rules

Not synced in 90 days

6

Old partnerships to remove

Devices that need attention 8 2 to review

8 devices need a look. To remove a device someone no longer uses, or a leaver's, open the Exchange admin centre, Recipients > Mailboxes > the mailbox > Mobile devices, and remove it (or block it there first). Waiting devices are allowed or blocked in the same place.

Flag	Mailbox	Device	Why	Last synced
● High	robert.hughes@northwindtraders.example	iPhone 15	Still syncing mail although the person's sign-in is blocked	10 Oct 2026
● Medium	olivia.smith@northwindtraders.example	SM-A546B	Waiting for an admin to allow or block it	–
● Low	george.robinson@northwindtraders.example	iPhone 11	Not synced for 231 days: the partnership can be removed	23 Feb 2026
● Low	harry.lee@northwindtraders.example	iPhone 11	Not synced for 374 days: the partnership can be removed	3 Oct 2025
● Low	jacob.hughes@northwindtraders.example	iPhone 11	Not synced for 204 days: the partnership can be removed	22 Mar 2026
● Low	leo.wright@northwindtraders.example	iPhone 11	Not synced for 158 days: the partnership can be removed	7 May 2026
● Low	ruby.taylor@northwindtraders.example	iPhone 11	Not synced for 214 days: the partnership can be removed	12 Mar 2026
● Low	thomas.clarke@northwindtraders.example	iPhone 11	Not synced for 196 days: the partnership can be removed	30 Mar 2026

Every device 9

38 devices on 32 mailboxes; 31 synced in the last 30 days. A device keeps its partnership until it's removed, so old phones stay listed long after they're replaced.

Mailbox	Device	Platform	Operating system	App	Access	First synced	Last synced	Account
alfie.roberts@northwindtraders.example	iPhone 14	iOS	iOS 17.5.1 21F90	Outlook app	Allowed	24 Oct 2025	12 Oct 2026	Active
ann.patel@northwindtraders.example	iPhone 14	iOS	iOS 17.5.1 21F90	Outlook app	Allowed	15 Dec 2025	10 Oct 2026	Active
george.roberts@northwindtraders.example	iPhone 14	iOS	iOS 17.5.1 21F90	Mail app (ActiveSync)	Allowed	13 Jul 2026	10 Oct 2026	Active
george.robinson@northwindtraders.example	iPhone 14	iOS	iOS 17.5.1 21F90	Mail app (ActiveSync)	Allowed	11 May 2026	12 Oct 2026	Active
imogen.edwards@northwindtraders.example	iPhone 14	iOS	iOS 17.5.1 21F90	Outlook app	Allowed	18 Jun 2026	11 Oct 2026	Active
jacob.hughes@northwindtraders.example	iPhone 14	iOS	iOS 17.5.1 21F90	Outlook app	Allowed	7 Jan 2026	9 Oct 2026	Active

Mailbox	Device	Platform	Operating system	App	Access	First synced	Last synced	Account
leo.evans@northwindtraders.example	iPhone 14	iOS	iOS 17.5.1 21F90	Mail app (ActiveSync)	Allowed	20 Aug 2025	12 Oct 2026	Active
leo.morris@northwindtraders.example	iPhone 14	iOS	iOS 17.5.1 21F90	Outlook app	Allowed	20 Jul 2025	12 Oct 2026	Active
olivia.smith@northwindtraders.example	iPhone 14	iOS	iOS 17.5.1 21F90	Outlook app	Allowed	2 Sep 2025	12 Oct 2026	Active

Devices by platform 2

The Outlook app supports modern sign-in and app protection policies; the built-in mail app over ActiveSync is harder to control.

Devices	Outlook app	Mail app (ActiveSync)	Synced in the last 30 days
20	8	12	14
18	12	6	17

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