

Northwind Traders



PREPARED BY	DATE	DATA COLLECTED	MICROSOFT 365 TENANT
Harbour IT	12 Oct 2026	12 Oct 2026, 06:36 UTC	northwindtraders.onmicrosoft.com

Phones and tablets that sync mail, with which app, when each last synced, and leavers' devices that are still connected.

Filtered view. Every device: 20 of 38 rows, Platform is iOS, 1 column hidden. The headline figures cover every row.

Mobile devices

38

31 synced in the last 30 days

Leavers' devices

1

Sign-in blocked, device still connected

Waiting for approval

1

Quarantined by ActiveSync access rules

Not synced in 90 days

6

Old partnerships to remove

Devices that need attention 8 2 to review

8 devices need a look. To remove a device someone no longer uses, or a leaver's, open the Exchange admin centre, Recipients > Mailboxes > the mailbox > Mobile devices, and remove it (or block it there first). Waiting devices are allowed or blocked in the same place.

Flag	Mailbox	Device	Why	Last synced
● High	robert.hughes@northwindtraders.example	iPhone 15	Still syncing mail although the person's sign-in is blocked	10 Oct 2026
● Medium	olivia.smith@northwindtraders.example	SM-A546B	Waiting for an admin to allow or block it	–
● Low	george.robinson@northwindtraders.example	iPhone 11	Not synced for 231 days: the partnership can be removed	23 Feb 2026
● Low	harry.lee@northwindtraders.example	iPhone 11	Not synced for 374 days: the partnership can be removed	3 Oct 2025
● Low	jacob.hughes@northwindtraders.example	iPhone 11	Not synced for 204 days: the partnership can be removed	22 Mar 2026
● Low	leo.wright@northwindtraders.example	iPhone 11	Not synced for 158 days: the partnership can be removed	7 May 2026
● Low	ruby.taylor@northwindtraders.example	iPhone 11	Not synced for 214 days: the partnership can be removed	12 Mar 2026
● Low	thomas.clarke@northwindtraders.example	iPhone 11	Not synced for 196 days: the partnership can be removed	30 Mar 2026

Every device 20 1 to review

38 devices on 32 mailboxes; 31 synced in the last 30 days. A device keeps its partnership until it's removed, so old phones stay listed long after they're replaced.

Flag	Device	Platform	Operating system	App	Access	First synced	Last synced	Account
	iPhone 14	iOS	iOS 17.5.1 21F90	Outlook app	Allowed	24 Oct 2025	12 Oct 2026	Active
	iPhone 14	iOS	iOS 17.5.1 21F90	Outlook app	Allowed	15 Dec 2025	10 Oct 2026	Active
	iPhone 15	iOS	iOS 17.6.1 21G93	Mail app (ActiveSync)	Allowed	29 May 2026	10 Oct 2026	Active
	iPhone 15	iOS	iOS 17.6.1 21G93	Mail app (ActiveSync)	Allowed	27 Jan 2025	11 Oct 2026	Active
	iPhone 14	iOS	iOS 17.5.1 21F90	Mail app (ActiveSync)	Allowed	13 Jul 2026	10 Oct 2026	Active
	iPhone 14	iOS	iOS 17.5.1 21F90	Mail app (ActiveSync)	Allowed	11 May 2026	12 Oct 2026	Active

Flag	Device	Platform	Operating system	App	Access	First synced	Last synced	Account
● Low	iPhone 11	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	Allowed	14 Aug 2025	23 Feb 2026	Active
	iPhone 15	iOS	iOS 17.6.1 21G93	Outlook app	Allowed	14 Aug 2025	11 Oct 2026	Active
● Low	iPhone 11	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	Allowed	19 Sep 2024	3 Oct 2025	Active
	iPhone 14	iOS	iOS 17.5.1 21F90	Outlook app	Allowed	18 Jun 2026	11 Oct 2026	Active
	iPhone 14	iOS	iOS 17.5.1 21F90	Outlook app	Allowed	7 Jan 2026	9 Oct 2026	Active
	iPhone 11	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	Allowed	16 Sep 2024	22 Mar 2026	Active
● Low	iPhone 14	iOS	iOS 17.5.1 21F90	Mail app (ActiveSync)	Allowed	20 Aug 2025	12 Oct 2026	Active
	iPhone 14	iOS	iOS 17.5.1 21F90	Outlook app	Allowed	20 Jul 2025	12 Oct 2026	Active
● Low	iPhone 11	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	Allowed	1 Feb 2026	7 May 2026	Active
	iPhone 14	iOS	iOS 17.5.1 21F90	Outlook app	Allowed	2 Sep 2025	12 Oct 2026	Active
● High	iPhone 15	iOS	iOS 17.6.1 21G93	Outlook app	Allowed	18 Jan 2026	10 Oct 2026	Sign-in blocked
	iPhone 15	iOS	iOS 17.6.1 21G93	Mail app (ActiveSync)	Allowed	22 Apr 2025	8 Oct 2026	Active
● Low	iPhone 11	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	Allowed	4 Oct 2024	12 Mar 2026	Active
● Low	iPhone 11	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	Allowed	24 Jan 2026	30 Mar 2026	Active

Devices by platform 2

The Outlook app supports modern sign-in and app protection policies; the built-in mail app over ActiveSync is harder to control.

Platform	Devices	Outlook app	Mail app (ActiveSync)	Synced in the last 30 days
iOS	20	8	12	14
Android	18	12	6	17

Prepared by Harbour IT (help@harbourit.example · 0161 496 0000). Read from Microsoft 365 with read-only access; nothing was changed. Data collected 12 Oct 2026, 06:36 UTC.