

PREPARED BY  
**Harbour IT**

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MICROSOFT 365 TENANT  
northwindtraders.onmicrosoft.com

Every subscription with licences bought, assigned and available, its cost and renewal date, trials and lapsing subscriptions, and who has which licence, directly or by group.

**Filtered view.** Subscriptions: 1 of 3 rows, Trial is Yes. Assignment problems: 2 of 2 rows, 1 column hidden. The headline figures cover every row.

**£623.30**

36 of 41

0

0

0

**2 of 36**

## Subscriptions 1

Every product the tenant has, with licences bought, assigned and still available, and what they cost a month at your prices. Free products are listed last.

### By licence

☐ Assigned

Available

## Visio Plan 2

0

| Flag  | Licence      | Status    | Purchased | Assigned | Available | In grace period | Suspended | Price / month | Cost / month | Next renewal or end | Trial |
|-------|--------------|-----------|-----------|----------|-----------|-----------------|-----------|---------------|--------------|---------------------|-------|
| ● Low | Visio Plan 2 | Suspended | 0         | 0        | 0         | 0               | 0         | Not priced    | Not priced   | 1 Nov 2026          | Yes   |

Renewals and expiry 2

Each subscription and the date it next renews, lapses or is deleted. Trials and subscriptions in their grace period, suspended or locked come first.

| Flag  | Licence                        | Subscription ID | Status    | Licences | Started    | Next renewal or end | Ends within | What happens                                                                                                              |
|-------|--------------------------------|-----------------|-----------|----------|------------|---------------------|-------------|---------------------------------------------------------------------------------------------------------------------------|
| ● Low | Visio Plan 2                   | c-sub-old       | Suspended | 5        | 1 Mar 2025 | 1 Nov 2026          | 30 days     | Suspended: people can't use it, though admins can still back up its data. Reactivate it before this date or it's deleted. |
|       | Microsoft 365 Business Premium | c-sub-bp        | Active    | 10       | 1 Mar 2025 | 11 Mar 2027         | Later       | Renews on this date if it's set to renew automatically; otherwise it expires then. Check the billing settings.            |

Who has which licence 36

One row for each licence each account holds, and whether it was assigned directly or by a group. Filter by licence to see who has it.

| Flag  | Account                                 | Licence                        | Assigned              | Groups    | State  | Usage location | Sign-in |
|-------|-----------------------------------------|--------------------------------|-----------------------|-----------|--------|----------------|---------|
|       | aaron.watson@northwindtraders.example   | Microsoft 365 Business Premium | Not known             | –         | Active | –              | Allowed |
|       | alfie.roberts@northwindtraders.example  | Microsoft 365 Business Premium | Not known             | –         | Active | –              | Allowed |
|       | alfie.scott@northwindtraders.example    | Microsoft 365 Business Basic   | Not known             | –         | Active | –              | Allowed |
|       | amelia.watson@northwindtraders.example  | Microsoft 365 Business Premium | Not known             | –         | Active | –              | Allowed |
| ● Low | ann.patel@northwindtraders.example      | Microsoft 365 Business Premium | Directly and by group | All Staff | Active | GB             | Allowed |
|       | arthur.evans@northwindtraders.example   | Microsoft 365 Business Premium | Not known             | –         | Active | –              | Allowed |
|       | ella.baker@northwindtraders.example     | Microsoft 365 Business Premium | Not known             | –         | Active | –              | Allowed |
|       | ethan.green@northwindtraders.example    | Microsoft 365 Business Premium | Not known             | –         | Active | –              | Allowed |
|       | george.roberts@northwindtraders.example | Microsoft 365 Business Premium | Not known             | –         | Active | –              | Allowed |
|       |                                         |                                |                       |           |        |                |         |

| Flag | Account                                  | Licence                        | Assigned  | Groups    | State  | Usage location | Sign-in |
|------|------------------------------------------|--------------------------------|-----------|-----------|--------|----------------|---------|
|      | george.robinson@northwindtraders.example | Microsoft 365 Business Premium | Not known | –         | Active | –              | Allowed |
|      | grace.taylor@northwindtraders.example    | Microsoft 365 Business Premium | Not known | –         | Active | –              | Allowed |
|      | grace.wilson@northwindtraders.example    | Microsoft 365 Business Premium | Not known | –         | Active | –              | Allowed |
|      | hannah.patel@northwindtraders.example    | Microsoft 365 Business Premium | Not known | –         | Active | –              | Allowed |
|      | hannah.robinson@northwindtraders.example | Microsoft 365 Business Premium | Not known | –         | Active | –              | Allowed |
|      | harry.lee@northwindtraders.example       | Microsoft 365 Business Premium | Not known | –         | Active | –              | Allowed |
|      | imogen.edwards@northwindtraders.example  | Microsoft 365 Business Premium | Not known | –         | Active | –              | Allowed |
|      | isla.evans@northwindtraders.example      | Microsoft 365 Business Basic   | Not known | –         | Active | –              | Allowed |
|      | jacob.hughes@northwindtraders.example    | Microsoft 365 Business Basic   | Not known | –         | Active | –              | Allowed |
|      | leo.evans@northwindtraders.example       | Microsoft 365 Business Basic   | Not known | –         | Active | –              | Allowed |
|      | leo.morris@northwindtraders.example      | Microsoft 365 Business Premium | Not known | –         | Active | –              | Allowed |
|      | leo.wright@northwindtraders.example      | Microsoft 365 Business Premium | Not known | –         | Active | –              | Allowed |
|      | maya.martin@northwindtraders.example     | Microsoft 365 Business Premium | Not known | –         | Active | –              | Allowed |
|      | megan.lee@northwindtraders.example       | Microsoft 365 Business Premium | Not known | –         | Active | –              | Allowed |
|      | mia.hughes@northwindtraders.example      | Microsoft 365 Business Premium | Not known | –         | Active | –              | Allowed |
|      | olivia.scott@northwindtraders.example    | Microsoft 365 Business Premium | Not known | –         | Active | –              | Allowed |
|      | olivia.smith@northwindtraders.example    | Microsoft 365 Business Premium | Not known | –         | Active | –              | Allowed |
|      | owen.taylor@northwindtraders.example     | Microsoft 365 Business Premium | Not known | –         | Active | –              | Allowed |
|      | owen.white@northwindtraders.example      | Microsoft 365 Business Basic   | Not known | –         | Active | –              | Allowed |
|      | rhys.clark@northwindtraders.example      | Microsoft 365 Business Premium | Not known | –         | Active | –              | Allowed |
|      | rhys.moore@northwindtraders.example      | Microsoft 365 Business Premium | Not known | –         | Active | –              | Allowed |
|      | robert.hughes@northwindtraders.example   | Microsoft 365 Business Premium | By group  | All Staff | Active | –              | Blocked |
|      | ruby.hill@northwindtraders.example       | Microsoft 365 Business Basic   | Not known | –         | Active | –              | Allowed |
|      |                                          |                                |           |           |        |                |         |

| Flag | Account                                | Licence                        | Assigned  | Groups | State  | Usage location | Sign-in |
|------|----------------------------------------|--------------------------------|-----------|--------|--------|----------------|---------|
|      | ruby.taylor@northwindtraders.example   | Microsoft 365 Business Premium | Not known | –      | Active | –              | Allowed |
|      | sophie.smith@northwindtraders.example  | Microsoft 365 Business Premium | Not known | –      | Active | –              | Allowed |
|      | thomas.clarke@northwindtraders.example | Microsoft 365 Business Basic   | Not known | –      | Active | –              | Allowed |
|      | zara.jackson@northwindtraders.example  | Microsoft 365 Business Premium | Not known | –      | Active | –              | Allowed |

## Assignment problems 2

Licences that couldn't be assigned, licensed accounts without a usage location, and licences assigned both directly and by a group.

| Flag  | Account                                | Licence                        | Problem               | What it means                                                                                                                                 | What to do                                                              |
|-------|----------------------------------------|--------------------------------|-----------------------|-----------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------|
| ● Low | robert.hughes@northwindtraders.example | Microsoft 365 Business Premium | No usage location     | Microsoft needs a usage location (country) to assign a licence. Groups fall back to the organisation's country; assigning one directly fails. | Set the usage location on the account in the Microsoft 365 admin center |
| ● Low | ann.patel@northwindtraders.example     | Microsoft 365 Business Premium | Directly and by group | Removing the account from the group won't remove the licence, which is how leavers keep licences.                                             | Remove the direct assignment so the group manages it                    |

## Groups that assign licences 1

Groups that hand out licences to their members (group-based licensing), how many people have a licence through each and how many assignments failed.

| Group     | Licences it gives              | People licensed through it | Errors | Members | Membership |
|-----------|--------------------------------|----------------------------|--------|---------|------------|
| All Staff | Microsoft 365 Business Premium | 2                          | 0      | –       | Dynamic    |

Costs use the monthly prices on the Licence prices page. Microsoft doesn't say whether a paid subscription renews automatically: check Billing > Your products in the Microsoft 365 admin center, or Partner Center for subscriptions you sell.

Prepared by Harbour IT (help@harbourit.example · 0161 496 0000). Read from Microsoft 365 with read-only access; nothing was changed. Data collected 12 Oct 2026, 17:16 UTC.