MOBILE DEVICES

# Fabrikam Dental Group

Harbour IT

| PREPARED BY | DATE | DATA COLLECTED | MICROSOFT 365 TENANT |
|---|---|---|---|
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Phones and tablets that sync mail, with which app, when each last synced, and leavers' devices that are still connected.

**Filtered view.** Every device: 2 of 48 rows, Mailbox is william.lewis@fabrikam.example, First synced: older than 30 days, 1 column hidden. The headline figures cover every row.

| Mobile devices | Leavers' devices | Waiting for approval | Not synced in 90 days |
|---|---|---|---|
| **48** | **1** | **1** | **9** |
| 38 synced in the last 30 days | Sign-in blocked, device still connected | Quarantined by ActiveSync access rules | Old partnerships to remove |

## Devices that need attention 11

2 to review

11 devices need a look. To remove a device someone no longer uses, or a leaver's, open the Exchange admin centre, Recipients > Mailboxes > the mailbox > Mobile devices, and remove it (or block it there first). Waiting devices are allowed or blocked in the same place.

| Flag | Mailbox | Device | Why | Last synced |
|---|---|---|---|---|
| High | ben.okafor@fabrikam.example | iPhone 14 | Still syncing mail although the person's sign-in is blocked | 26 Nov 2026 |
| Medium | thomas.robinson@fabrikam.example | SM-A546B | Waiting for an admin to allow or block it | – |
| Low | ava.moore@fabrikam.example | iPhone 11 | Not synced for 247 days: the partnership can be removed | 27 Mar 2026 |
| Low | ella.evans@fabrikam.example | iPhone 11 | Not synced for 123 days: the partnership can be removed | 29 Jul 2026 |
| Low | lily.white@fabrikam.example | iPhone 11 | Not synced for 340 days: the partnership can be removed | 24 Dec 2025 |

| Flag | Mailbox | Device | Why | Last synced |
|---|---|---|---|---|
| Low | megan.king@fabrikam.example | iPhone 11 | Not synced for 169 days: the partnership can be removed | 13 Jun 2026 |
| Low | owen.khan@fabrikam.example | iPhone 11 | Not synced for 212 days: the partnership can be removed | 1 May 2026 |
| Low | rhys.scott@fabrikam.example | iPhone 11 | Not synced for 206 days: the partnership can be removed | 7 May 2026 |
| Low | ruby.clark@fabrikam.example | iPhone 11 | Not synced for 193 days: the partnership can be removed | 20 May 2026 |
| Low | william.lewis@fabrikam.example | iPhone 11 | Not synced for 397 days: the partnership can be removed | 28 Oct 2025 |
| Low | zara.edwards@fabrikam.example | iPhone 11 | Not synced for 197 days: the partnership can be removed | 16 May 2026 |

## Every device 2

48 devices on 42 mailboxes; 38 synced in the last 30 days. A device keeps its partnership until it's removed, so old phones stay listed long after they're replaced.

| Flag | Mailbox | Device | Platform | Operating system | App | First synced | Last synced | Account |
|---|---|---|---|---|---|---|---|---|
| Low | william.lewis@fabrikam.example | iPhone 11 | iOS | iOS 15.7 19H12 | Mail app (ActiveSync) | 24 Dec 2024 | 28 Oct 2025 | Active |
| | william.lewis@fabrikam.example | iPhone 15 | iOS | iOS 17.6.1 21G93 | Outlook app | 25 Mar 2026 | 28 Nov 2026 | Active |

## Devices by platform 2

The Outlook app supports modern sign-in and app protection policies; the built-in mail app over ActiveSync is harder to control.

| Platform | Devices | Outlook app | Mail app (ActiveSync) | Synced in the last 30 days |
|---|---|---|---|---|
| iOS | 27 | 11 | 16 | 18 |
| Android | 21 | 15 | 6 | 20 |

Prepared by Harbour IT (help@harbourit.example · 0161 496 0000). Read from Microsoft 365 with read-only access; nothing was changed. Data collected 29 Nov 2026, 04:00 UTC.