MOBILE DEVICES

Fabrikam Dental Group

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MICROSOFT 365 TENANT
fabrikam.onmicrosoft.com

Phones and tablets that sync mail, with which app, when each last synced, and leavers' devices that are still connected.

Filtered view. Every device: 1 of 48 rows, Mailbox is william.lewis@fabrikam.example, First synced: older than a year, 1 column hidden. The headline figures cover every row.

Mobile devices	Leavers' devices	Waiting for approval	Not synced in 90 days
48	**1**	**1**	**9**
38 synced in the last 30 days	Sign-in blocked, device still connected	Quarantined by ActiveSync access rules	Old partnerships to remove

Devices that need attention 11

2 to review

11 devices need a look. To remove a device someone no longer uses, or a leaver's, open the Exchange admin centre, Recipients > Mailboxes > the mailbox > Mobile devices, and remove it (or block it there first). Waiting devices are allowed or blocked in the same place.

Flag	Mailbox	Device	Why	Last synced
High	ben.okafor@fabrikam.example	iPhone 14	Still syncing mail although the person's sign-in is blocked	27 Nov 2026
Medium	thomas.robinson@fabrikam.example	SM-A546B	Waiting for an admin to allow or block it	–
Low	ava.moore@fabrikam.example	iPhone 11	Not synced for 247 days: the partnership can be removed	27 Mar 2026
Low	ella.evans@fabrikam.example	iPhone 11	Not synced for 123 days: the partnership can be removed	29 Jul 2026
Low	lily.white@fabrikam.example	iPhone 11	Not synced for 340 days: the partnership can be removed	24 Dec 2025

Flag	Mailbox	Device	Why	Last synced
Low	megan.king@fabrikam.example	iPhone 11	Not synced for 169 days: the partnership can be removed	13 Jun 2026
Low	owen.khan@fabrikam.example	iPhone 11	Not synced for 212 days: the partnership can be removed	1 May 2026
Low	rhys.scott@fabrikam.example	iPhone 11	Not synced for 206 days: the partnership can be removed	7 May 2026
Low	ruby.clark@fabrikam.example	iPhone 11	Not synced for 193 days: the partnership can be removed	20 May 2026
Low	william.lewis@fabrikam.example	iPhone 11	Not synced for 397 days: the partnership can be removed	28 Oct 2025
Low	zara.edwards@fabrikam.example	iPhone 11	Not synced for 197 days: the partnership can be removed	16 May 2026

Every device 1

48 devices on 42 mailboxes; 38 synced in the last 30 days. A device keeps its partnership until it's removed, so old phones stay listed long after they're replaced.

Flag	Mailbox	Device	Platform	Operating system	App	First synced	Last synced	Account
Low	william.lewis@fabrikam.example	iPhone 11	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	24 Dec 2024	28 Oct 2025	Active

Devices by platform 2

The Outlook app supports modern sign-in and app protection policies; the built-in mail app over ActiveSync is harder to control.

Platform	Devices	Outlook app	Mail app (ActiveSync)	Synced in the last 30 days
iOS	27	11	16	18
Android	21	15	6	20

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