

# Fabrikam Dental Group



PREPARED BY  
Harbour IT

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MICROSOFT 365 TENANT  
fabrikam.onmicrosoft.com

Phones and tablets that sync mail, with which app, when each last synced, and leavers' devices that are still connected.

**Filtered view.** Every device: 9 of 48 rows, Device is iPhone 11, 1 column hidden. The headline figures cover every row.

Mobile devices

48

38 synced in the last 30 days

Leavers' devices

1

Sign-in blocked, device still connected

Waiting for approval

1

Quarantined by ActiveSync access rules

Not synced in 90 days

9

Old partnerships to remove

## Devices that need attention 11 2 to review

11 devices need a look. To remove a device someone no longer uses, or a leaver's, open the Exchange admin centre, Recipients > Mailboxes > the mailbox > Mobile devices, and remove it (or block it there first). Waiting devices are allowed or blocked in the same place.

| Flag     | Mailbox                          | Device    | Why                                                         | Last synced |
|----------|----------------------------------|-----------|-------------------------------------------------------------|-------------|
| ● High   | ben.okafor@fabrikam.example      | iPhone 14 | Still syncing mail although the person's sign-in is blocked | 11 Oct 2026 |
| ● Medium | thomas.robinson@fabrikam.example | SM-A546B  | Waiting for an admin to allow or block it                   | –           |
| ● Low    | ava.moore@fabrikam.example       | iPhone 11 | Not synced for 247 days: the partnership can be removed     | 9 Feb 2026  |
| ● Low    | ella.evans@fabrikam.example      | iPhone 11 | Not synced for 123 days: the partnership can be removed     | 13 Jun 2026 |
|          |                                  |           |                                                             |             |

| Flag  | Mailbox                        | Device    | Why                                                     | Last synced |
|-------|--------------------------------|-----------|---------------------------------------------------------|-------------|
| ● Low | lily.white@fabrikam.example    | iPhone 11 | Not synced for 340 days: the partnership can be removed | 8 Nov 2025  |
| ● Low | megan.king@fabrikam.example    | iPhone 11 | Not synced for 169 days: the partnership can be removed | 28 Apr 2026 |
| ● Low | owen.khan@fabrikam.example     | iPhone 11 | Not synced for 212 days: the partnership can be removed | 16 Mar 2026 |
| ● Low | rhys.scott@fabrikam.example    | iPhone 11 | Not synced for 206 days: the partnership can be removed | 22 Mar 2026 |
| ● Low | ruby.clark@fabrikam.example    | iPhone 11 | Not synced for 193 days: the partnership can be removed | 4 Apr 2026  |
| ● Low | william.lewis@fabrikam.example | iPhone 11 | Not synced for 397 days: the partnership can be removed | 12 Sep 2025 |
| ● Low | zara.edwards@fabrikam.example  | iPhone 11 | Not synced for 197 days: the partnership can be removed | 31 Mar 2026 |

Every device 9

48 devices on 42 mailboxes; 38 synced in the last 30 days. A device keeps its partnership until it's removed, so old phones stay listed long after they're replaced.

| Flag  | Mailbox                        | Device    | Platform | App                   | Access  | First synced | Last synced | Account |
|-------|--------------------------------|-----------|----------|-----------------------|---------|--------------|-------------|---------|
| ● Low | ava.moore@fabrikam.example     | iPhone 11 | iOS      | Mail app (ActiveSync) | Allowed | 5 Apr 2024   | 9 Feb 2026  | Active  |
| ● Low | ella.evans@fabrikam.example    | iPhone 11 | iOS      | Mail app (ActiveSync) | Allowed | 14 Aug 2024  | 13 Jun 2026 | Active  |
| ● Low | lily.white@fabrikam.example    | iPhone 11 | iOS      | Mail app (ActiveSync) | Allowed | 20 Apr 2025  | 8 Nov 2025  | Active  |
| ● Low | megan.king@fabrikam.example    | iPhone 11 | iOS      | Mail app (ActiveSync) | Allowed | 10 Feb 2026  | 28 Apr 2026 | Active  |
| ● Low | owen.khan@fabrikam.example     | iPhone 11 | iOS      | Mail app (ActiveSync) | Allowed | 1 Oct 2024   | 16 Mar 2026 | Active  |
| ● Low | rhys.scott@fabrikam.example    | iPhone 11 | iOS      | Mail app (ActiveSync) | Allowed | 8 May 2024   | 22 Mar 2026 | Active  |
| ● Low | ruby.clark@fabrikam.example    | iPhone 11 | iOS      | Mail app (ActiveSync) | Allowed | 22 Apr 2025  | 4 Apr 2026  | Active  |
| ● Low | william.lewis@fabrikam.example | iPhone 11 | iOS      | Mail app (ActiveSync) | Allowed | 8 Nov 2024   | 12 Sep 2025 | Active  |
| ● Low | zara.edwards@fabrikam.example  | iPhone 11 | iOS      | Mail app (ActiveSync) | Allowed | 14 Jul 2025  | 31 Mar 2026 | Active  |

Devices by platform 2

The Outlook app supports modern sign-in and app protection policies; the built-in mail app over ActiveSync is harder to control.

| Platform | Devices | Outlook app | Mail app (ActiveSync) | Synced in the last 30 days |
|----------|---------|-------------|-----------------------|----------------------------|
| iOS      | 27      | 11          | 16                    | 18                         |
| Android  | 21      | 15          | 6                     | 20                         |

Prepared by Harbour IT (help@harbourit.example · 0161 496 0000). Read from Microsoft 365 with read-only access; nothing was changed. Data collected 14 Oct 2026, 04:00 UTC.