MOBILE DEVICES

Fabrikam Dental Group

Harbour IT

PREPARED BY	DATE	DATA COLLECTED	MICROSOFT 365 TENANT
Harbour IT	29 Nov 2026	29 Nov 2026, 04:00 UTC	fabrikam.onmicrosoft.com

Phones and tablets that sync mail, with which app, when each last synced, and leavers' devices that are still connected.

Filtered view. Devices that need attention: 11 of 11 rows, 1 column hidden. Every device: 2 of 48 rows, Mailbox is thomas.robinson@fabrikam.example. The headline figures cover every row.

Mobile devices	Leavers' devices	Waiting for approval	Not synced in 90 days
48	**1**	**1**	**9**
38 synced in the last 30 days	Sign-in blocked, device still connected	Quarantined by ActiveSync access rules	Old partnerships to remove

Devices that need attention 11 2 to review

11 devices need a look. To remove a device someone no longer uses, or a leaver's, open the Exchange admin centre, Recipients > Mailboxes > the mailbox > Mobile devices, and remove it (or block it there first). Waiting devices are allowed or blocked in the same place.

Flag	Device	Why	Last synced
High	iPhone 14	Still syncing mail although the person's sign-in is blocked	26 Nov 2026
Medium	SM-A546B	Waiting for an admin to allow or block it	–
Low	iPhone 11	Not synced for 247 days: the partnership can be removed	27 Mar 2026
Low	iPhone 11	Not synced for 123 days: the partnership can be removed	29 Jul 2026

Flag	Device	Why	Last synced
Low	iPhone 11	Not synced for 340 days: the partnership can be removed	24 Dec 2025
Low	iPhone 11	Not synced for 169 days: the partnership can be removed	13 Jun 2026
Low	iPhone 11	Not synced for 212 days: the partnership can be removed	1 May 2026
Low	iPhone 11	Not synced for 206 days: the partnership can be removed	7 May 2026
Low	iPhone 11	Not synced for 193 days: the partnership can be removed	20 May 2026
Low	iPhone 11	Not synced for 397 days: the partnership can be removed	28 Oct 2025
Low	iPhone 11	Not synced for 197 days: the partnership can be removed	16 May 2026

Every device 2

1 to review

48 devices on 42 mailboxes; 38 synced in the last 30 days. A device keeps its partnership until it's removed, so old phones stay listed long after they're replaced.

Flag	Mailbox	Device	Platform	Operating system	App	Access	First synced	Last synced	Account
Medium	thomas.robinson@fabrikam.example	SM-A546B	Android	Android 13	Mail app (ActiveSync)	Waiting for approval	7 Mar 2025	–	Active
	thomas.robinson@fabrikam.example	SM-S918B	Android	Android 14	Outlook app	Allowed	13 May 2025	25 Nov 2026	Active

Devices by platform 2

The Outlook app supports modern sign-in and app protection policies; the built-in mail app over ActiveSync is harder to control.

Platform	Devices	Outlook app	Mail app (ActiveSync)	Synced in the last 30 days
iOS	27	11	16	18
Android	21	15	6	20

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