MOBILE DEVICES

Fabrikam Dental Group

Harbour IT

PREPARED BY	DATE	DATA COLLECTED	MICROSOFT 365 TENANT
Harbour IT	29 Nov 2026	29 Nov 2026, 04:00 UTC	fabrikam.onmicrosoft.com

Phones and tablets that sync mail, with which app, when each last synced, and leavers' devices that are still connected.

Filtered view. Devices that need attention: 11 of 11 rows, 1 column hidden. Every device: 2 of 48 rows, Mailbox is william.lewis@fabrikam.example. The headline figures cover every row.

Mobile devices	Leavers' devices	Waiting for approval	Not synced in 90 days
48	**1**	**1**	**9**
38 synced in the last 30 days	Sign-in blocked, device still connected	Quarantined by ActiveSync access rules	Old partnerships to remove

Devices that need attention 11 2 to review

11 devices need a look. To remove a device someone no longer uses, or a leaver's, open the Exchange admin centre, Recipients > Mailboxes > the mailbox > Mobile devices, and remove it (or block it there first). Waiting devices are allowed or blocked in the same place.

Flag	Mailbox	Device	Why
High	ben.okafor@fabrikam.example	iPhone 14	Still syncing mail although the person's sign-in is blocked
Medium	thomas.robinson@fabrikam.example	SM-A546B	Waiting for an admin to allow or block it
Low	ava.moore@fabrikam.example	iPhone 11	Not synced for 247 days: the partnership can be removed
Low	ella.evans@fabrikam.example	iPhone 11	Not synced for 123 days: the partnership can be removed

Flag	Mailbox	Device	Why
Low	lily.white@fabrikam.example	iPhone 11	Not synced for 340 days: the partnership can be removed
Low	megan.king@fabrikam.example	iPhone 11	Not synced for 169 days: the partnership can be removed
Low	owen.khan@fabrikam.example	iPhone 11	Not synced for 212 days: the partnership can be removed
Low	rhys.scott@fabrikam.example	iPhone 11	Not synced for 206 days: the partnership can be removed
Low	ruby.clark@fabrikam.example	iPhone 11	Not synced for 193 days: the partnership can be removed
Low	william.lewis@fabrikam.example	iPhone 11	Not synced for 397 days: the partnership can be removed
Low	zara.edwards@fabrikam.example	iPhone 11	Not synced for 197 days: the partnership can be removed

Every device 2

48 devices on 42 mailboxes; 38 synced in the last 30 days. A device keeps its partnership until it's removed, so old phones stay listed long after they're replaced.

Flag	Mailbox	Device	Platform	Operating system	App	Access	First synced	Last synced	Account
Low	william.lewis@fabrikam.example	iPhone 11	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	Allowed	24 Dec 2024	28 Oct 2025	Active
	william.lewis@fabrikam.example	iPhone 15	iOS	iOS 17.6.1 21G93	Outlook app	Allowed	25 Mar 2026	28 Nov 2026	Active

Devices by platform 2

The Outlook app supports modern sign-in and app protection policies; the built-in mail app over ActiveSync is harder to control.

Platform	Devices	Outlook app	Mail app (ActiveSync)	Synced in the last 30 days
iOS	27	11	16	18
Android	21	15	6	20

Prepared by Harbour IT (help@harbourit.example · 0161 496 0000). Read from Microsoft 365 with read-only access; nothing was changed. Data collected 29 Nov 2026, 04:00 UTC.