



QUARTERLY REVIEW

# Fabrikam Dental Group

August to October 2026

PREPARED BY

Harbour IT

DATE

14 October 2026

COMPARED WITH

16 September

MICROSOFT 365 TENANT

fabrikam.onmicrosoft.com

● **Action needed**

**Fabrikam Dental Group's Microsoft 365 has a critical security gap that should be fixed now.**

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## Summary

We ran 61 security checks and 46 need attention (1 critical, 14 high, 19 medium and 12 low priority). The most urgent: 1 admin without MFA, and 1 whose registration isn't known.

On the positive side, 15 checks passed, including "Between 2 and 4 Global Administrators", "Automatic forwarding to outside addresses is off" and "Shared mailboxes can't be signed in to".

Since 16 September, Microsoft Secure Score rose from 31% to 33%, users with MFA rose from 46.2% to 50.9%, 2 issues were fixed and 17 new items came up.

About £164.40 a month (£1,972.80 a year) goes on licences that are unused or assigned to disabled or inactive accounts.

7 checks couldn't run because the data or a licence they need is missing.

## Key figures



## The last three months

Secure Score rose from 31% to 33% over the quarter. Found counts new findings and ones that came back; fixed counts findings resolved in the month.



## What was fixed

2 findings fixed between August to October 2026.

**FIXED** Every active user has MFA registered · 2 items: george.walker@fabrikam.example, ella.hughes@fabrikam.example

## Projects

### 1 Email security **SUGGESTED**

Email is how most attacks arrive and how fraud gets paid. Locking down the domain stops others pretending to be the business, and closing forwarding and old protocols stops mail leaking out.

11 findings · 58 mailboxes

### 2 Identity and Conditional Access **SUGGESTED**

Most break-ins start with a stolen password, and admin accounts are the biggest prize. Requiring a second factor everywhere, blocking the old sign-in methods that can't ask for one and locking down admin accounts stops nearly all of them.

8 findings · 55 users

### 3 Device management with Intune **SUGGESTED**

Company data lives on laptops and phones. Managing them means they're encrypted, kept up to date and can be wiped if lost, and unmanaged devices can be kept away from company data.

7 findings · 57 devices

### 4 File sharing and guest access **SUGGESTED**

Files shared with anyone who has the link, guests nobody remembers inviting and sites and teams nobody owns are an easy way for data to end up in the wrong hands.

7 findings · 7 sites

### 5 Windows upgrade and hardware refresh **SUGGESTED**

Computers on a Windows version that no longer gets security updates stay open to every flaw found from now on. Upgrading, or replacing machines that can't upgrade, closes that gap.

1 finding · 7 computers

### 6 Storage and archiving **SUGGESTED**

When storage runs out, people can't save files or receive email. Clearing old versions and archiving is usually cheaper than buying more space.

2 findings

11 quick fixes that don't need a project:

- 1 admin without MFA, and 1 whose registration isn't known  
Goal: Every admin has MFA registered

- 1 app with access to mail, files or the directory  
Goal: Third-party apps hold only the access they need
- 1 domain had sign-in settings changed in the last 30 days  
Goal: No unexpected changes to how domains sign in
- 7 accounts inactive for 90+ days or never used  
Goal: No inactive accounts
- Users can consent to any app  
Goal: Users can't consent to apps on their own
- ...and 6 more

## Licence spend

| Licences a month<br><b>£896.30</b> |           | Licences a year<br><b>£10,755.60</b> |              | Wasted a month<br><b>£164.40</b><br>unassigned or on disabled or inactive accounts |                |
|------------------------------------|-----------|--------------------------------------|--------------|------------------------------------------------------------------------------------|----------------|
| Licence                            | Purchased | Assigned                             | Each / month | Cost / month                                                                       | Waste / month  |
| Microsoft 365 Business Premium     | 46        | 43                                   | £18.10       | £832.60                                                                            | <b>£144.80</b> |
| Microsoft 365 Business Basic       | 13        | 11                                   | £4.90        | £63.70                                                                             | <b>£19.60</b>  |
| <b>Total</b>                       | <b>59</b> | <b>54</b>                            |              | <b>£896.30</b>                                                                     | <b>£164.40</b> |

## Coming up

| When                     | What                                                                    | Detail                                                                                                                                                 |
|--------------------------|-------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|
| 2 Nov 2026<br>in 19 days | <b>Visio Plan 2 (suspended)</b><br>Subscription                         | 5 licences. Suspended: people can't use it, though admins can still back up its data. Reactivate it before this date or it's deleted.                  |
| 7 Nov 2026<br>in 24 days | <b>aisha.brown@fabrikam.example is nearly full</b><br>Mailbox quota     | 47.2 GB of 49.5 GB (95%). At its current growth it's full around 7 Nov 2026. It stops sending mail when it's full: turn on its archive or clean it up. |
| Now                      | <b>accounts@fabrikam.example is nearly full</b><br>Mailbox quota        | 44.8 GB of 49.5 GB (91%). It stops sending mail when it's full: turn on its archive or clean it up.                                                    |
| Now                      | <b>thomas.robinson@fabrikam.example is nearly full</b><br>Mailbox quota | 45.6 GB of 49.5 GB (92%). It stops sending mail when it's full: turn on its archive or clean it up.                                                    |
| 6 Nov 2026<br>in 23 days | <b>Board expires</b><br>Team or group expiry                            | Team with 2 members. Anna Kowalski can renew it; otherwise it's deleted, and can be restored for 30 days.                                              |

| When                      | What                                                   | Detail                                                                                                          |
|---------------------------|--------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|
| 29 Nov 2026<br>in 46 days | <b>Project Phoenix expires</b><br>Team or group expiry | Team with 3 members. No owner can sign in to renew it; otherwise it's deleted, and can be restored for 30 days. |

## What we recommend next

- 1 Have each listed admin register a strong method**  
1 admin without MFA, and 1 whose registration isn't known.
- 2 Make sure each admin is included in an enabled Conditional Access policy that requires MFA for all apps, and isn't excluded from it directly or through a group**  
1 admin not covered by MFA.
- 3 Remove admin roles from guest accounts**  
1 guest with admin roles.
- 4 Review each app with the client**  
1 app with access to mail, files or the directory.
- 5 Turn on BitLocker**  
6 of 54 computers not encrypted.

## Questions?

### Harbour IT

help@harbourit.example · 0161 496 0000  
Reply to this report or call us, and we'll take it from there.

## About this report

Prepared by Harbour IT (help@harbourit.example · 0161 496 0000). Everything here was read from Microsoft 365 with read-only access; nothing was changed. Changes are compared with the closest data from at least 4 weeks earlier. Data collected 13 Oct 2026, 04:00 UTC.