

|             |             |                        |                         |
|-------------|-------------|------------------------|-------------------------|
| PREPARED BY | DATE        | DATA COLLECTED         | MICROSOFT 365 TENANT    |
| Harbour IT  | 14 Oct 2026 | 14 Oct 2026, 04:00 UTC | contoso.onmicrosoft.com |

Phones and tablets that sync mail, with which app, when each last synced, and leavers' devices that are still connected.

**Filtered view.** Every device: 12 of 19 rows, First synced: older than a year, 1 column hidden. The headline figures cover every row.

|                                                              |                                                                         |                                                                            |                                                                 |
|--------------------------------------------------------------|-------------------------------------------------------------------------|----------------------------------------------------------------------------|-----------------------------------------------------------------|
| Mobile devices<br><b>19</b><br>15 synced in the last 30 days | Leavers' devices<br><b>1</b><br>Sign-in blocked, device still connected | Waiting for approval<br><b>1</b><br>Quarantined by ActiveSync access rules | Not synced in 90 days<br><b>3</b><br>Old partnerships to remove |
|--------------------------------------------------------------|-------------------------------------------------------------------------|----------------------------------------------------------------------------|-----------------------------------------------------------------|

## Devices that need attention 5 2 to review

5 devices need a look. To remove a device someone no longer uses, or a leaver's, open the Exchange admin centre, Recipients > Mailboxes > the mailbox > Mobile devices, and remove it (or block it there first). Waiting devices are allowed or blocked in the same place.

| Flag     | Mailbox                       | Device    | Why                                                         | Last synced |
|----------|-------------------------------|-----------|-------------------------------------------------------------|-------------|
| ● High   | bobby.marsh@contoso.example   | SM-S918B  | Still syncing mail although the person's sign-in is blocked | 11 Oct 2026 |
| ● Medium | oliver.hill@contoso.example   | SM-A546B  | Waiting for an admin to allow or block it                   | –           |
| ● Low    | joseph.morris@contoso.example | iPhone 11 | Not synced for 226 days: the partnership can be removed     | 2 Mar 2026  |
| ● Low    | lily.harrison@contoso.example | iPhone 11 | Not synced for 372 days: the partnership can be removed     | 7 Oct 2025  |
| ● Low    | olivia.wilson@contoso.example | iPhone 11 | Not synced for 296 days: the partnership can be removed     | 22 Dec 2025 |

## Every device 12 1 to review

19 devices on 17 mailboxes; 15 synced in the last 30 days. A device keeps its partnership until it's removed, so old phones stay listed long after they're replaced.

| Flag     | Mailbox                        | Device    | Platform | Operating system | Access               | First synced | Last synced | Account |
|----------|--------------------------------|-----------|----------|------------------|----------------------|--------------|-------------|---------|
|          | annabel.fraser@contoso.example | iPhone 14 | iOS      | iOS 17.5.1 21F90 | Allowed              | 11 Apr 2025  | 13 Oct 2026 | Active  |
|          | ella.thomas@contoso.example    | iPhone 14 | iOS      | iOS 17.5.1 21F90 | Allowed              | 26 Sep 2025  | 12 Oct 2026 | Active  |
|          | evie.davis@contoso.example     | iPhone 15 | iOS      | iOS 17.6.1 21G93 | Allowed              | 29 Nov 2024  | 13 Oct 2026 | Active  |
| ● Low    | joseph.morris@contoso.example  | iPhone 11 | iOS      | iOS 15.7 19H12   | Allowed              | 23 Jun 2024  | 2 Mar 2026  | Active  |
|          | joseph.morris@contoso.example  | Pixel 8   | Android  | Android 14       | Allowed              | 22 Aug 2025  | 14 Oct 2026 | Active  |
| ● Low    | lily.harrison@contoso.example  | iPhone 11 | iOS      | iOS 15.7 19H12   | Allowed              | 19 Jul 2025  | 7 Oct 2025  | Active  |
|          | megan.smith@contoso.example    | iPhone 15 | iOS      | iOS 17.6.1 21G93 | Allowed              | 13 Apr 2025  | 12 Oct 2026 | Active  |
| ● Medium | oliver.hill@contoso.example    | SM-A546B  | Android  | Android 13       | Waiting for approval | 29 Aug 2025  | –           | Active  |
|          | olivia.wilson@contoso.example  | Pixel 8   | Android  | Android 14       | Allowed              | 23 Apr 2025  | 11 Oct 2026 | Active  |

| Flag  | Mailbox                       | Device    | Platform | Operating system | Access  | First synced | Last synced | Account |
|-------|-------------------------------|-----------|----------|------------------|---------|--------------|-------------|---------|
| ● Low | olivia.wilson@contoso.example | iPhone 11 | iOS      | iOS 15.7 19H12   | Allowed | 23 Jun 2025  | 22 Dec 2025 | Active  |
|       | owen.taylor@contoso.example   | iPhone 15 | iOS      | iOS 17.6.1 21G93 | Allowed | 26 Feb 2025  | 11 Oct 2026 | Active  |
|       | william.allen@contoso.example | SM-S918B  | Android  | Android 14       | Allowed | 31 May 2025  | 10 Oct 2026 | Active  |

Devices by platform 2

The Outlook app supports modern sign-in and app protection policies; the built-in mail app over ActiveSync is harder to control.

| Platform | Devices | Outlook app | Mail app (ActiveSync) | Synced in the last 30 days |
|----------|---------|-------------|-----------------------|----------------------------|
| iOS      | 11      | 4           | 7                     | 8                          |
| Android  | 8       | 3           | 5                     | 7                          |

Prepared by Harbour IT (help@harbourit.example · 0161 496 0000). Read from Microsoft 365 with read-only access; nothing was changed. Data collected 14 Oct 2026, 04:00 UTC.