MOBILE DEVICES

Contoso Legal LLP

Harbour IT

PREPARED BY	DATE	DATA COLLECTED	MICROSOFT 365 TENANT
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Phones and tablets that sync mail, with which app, when each last synced, and leavers' devices that are still connected.

Filtered view. Every device: 12 of 19 rows, App is Mail app (ActiveSync), 1 column hidden. The headline figures cover every row.

Mobile devices	Leavers' devices	Waiting for approval	Not synced in 90 days
19	**1**	**1**	**3**
15 synced in the last 30 days	Sign-in blocked, device still connected	Quarantined by ActiveSync access rules	Old partnerships to remove

Devices that need attention 5 2 to review

5 devices need a look. To remove a device someone no longer uses, or a leaver's, open the Exchange admin centre, Recipients > Mailboxes > the mailbox > Mobile devices, and remove it (or block it there first). Waiting devices are allowed or blocked in the same place.

Flag	Mailbox	Device	Why	Last synced
High	bobby.marsh@contoso.example	SM-S918B	Still syncing mail although the person's sign-in is blocked	27 Nov 2026
Medium	oliver.hill@contoso.example	SM-A546B	Waiting for an admin to allow or block it	–
Low	joseph.morris@contoso.example	iPhone 11	Not synced for 226 days: the partnership can be removed	17 Apr 2026
Low	lily.harrison@contoso.example	iPhone 11	Not synced for 372 days: the partnership can be removed	22 Nov 2025
Low	olivia.wilson@contoso.example	iPhone 11	Not synced for 296 days: the partnership can be removed	6 Feb 2026

Every device 12 2 to review

19 devices on 17 mailboxes; 15 synced in the last 30 days. A device keeps its partnership until it's removed, so old phones stay listed long after they're replaced.

Flag	Mailbox	Device	Platform	Operating system	App	First synced	Last synced	Account
	annabel.fraser@contoso.example	iPhone 14	iOS	iOS 17.5.1 21F90	Mail app (ActiveSync)	28 May 2025	29 Nov 2026	Active
High	bobby.marsh@contoso.example	SM-S918B	Android	Android 14	Mail app (ActiveSync)	17 Jan 2026	27 Nov 2026	Sign-in blocked
	ella.thomas@contoso.example	iPhone 14	iOS	iOS 17.5.1 21F90	Mail app (ActiveSync)	12 Nov 2025	28 Nov 2026	Active
	jacob.johnson@contoso.example	Pixel 8	Android	Android 14	Mail app (ActiveSync)	27 Jan 2026	29 Nov 2026	Active
Low	joseph.morris@contoso.example	iPhone 11	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	8 Aug 2024	17 Apr 2026	Active
	joseph.morris@contoso.example	Pixel 8	Android	Android 14	Mail app (ActiveSync)	7 Oct 2025	29 Nov 2026	Active
Low	lily.harrison@contoso.example	iPhone 11	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	3 Sep 2025	22 Nov 2025	Active
Medium	oliver.hill@contoso.example	SM-A546B	Android	Android 13	Mail app (ActiveSync)	14 Oct 2025	–	Active
	olivia.ward@contoso.example	iPhone 14	iOS	iOS 17.5.1 21F90	Mail app (ActiveSync)	22 Dec 2025	29 Nov 2026	Active
Low	olivia.wilson@contoso.example	iPhone 11	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	8 Aug 2025	6 Feb 2026	Active
	rhys.evans@contoso.example	SM-S918B	Android	Android 14	Mail app (ActiveSync)	11 Mar 2026	29 Nov 2026	Active
	william.clark@contoso.example	iPhone 15	iOS	iOS 17.6.1 21G93	Mail app (ActiveSync)	30 Dec 2025	28 Nov 2026	Active

Devices by platform 2

The Outlook app supports modern sign-in and app protection policies; the built-in mail app over ActiveSync is harder to control.

Platform	Devices	Outlook app	Mail app (ActiveSync)	Synced in the last 30 days
iOS	11	4	7	8
Android	8	3	5	7

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