MOBILE DEVICES

# Contoso Legal LLP

Harbour IT

| PREPARED BY | DATE | DATA COLLECTED | MICROSOFT 365 TENANT |
|---|---|---|---|
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Phones and tablets that sync mail, with which app, when each last synced, and leavers' devices that are still connected.

**Filtered view.** Every device: 1 of 19 rows, Mailbox is ella.thomas@contoso.example. Devices by platform: 2 of 2 rows, 1 column hidden. The headline figures cover every row.

| Mobile devices | Leavers' devices | Waiting for approval | Not synced in 90 days |
|---|---|---|---|
| **19** | **1** | **1** | **3** |
| 15 synced in the last 30 days | Sign-in blocked, device still connected | Quarantined by ActiveSync access rules | Old partnerships to remove |

## Devices that need attention 5 2 to review

5 devices need a look. To remove a device someone no longer uses, or a leaver's, open the Exchange admin centre, Recipients > Mailboxes > the mailbox > Mobile devices, and remove it (or block it there first). Waiting devices are allowed or blocked in the same place.

| Flag | Mailbox | Device | Why | Last synced |
|---|---|---|---|---|
| High | bobby.marsh@contoso.example | SM-S918B | Still syncing mail although the person's sign-in is blocked | 27 Nov 2026 |
| Medium | oliver.hill@contoso.example | SM-A546B | Waiting for an admin to allow or block it | – |
| Low | joseph.morris@contoso.example | iPhone 11 | Not synced for 226 days: the partnership can be removed | 17 Apr 2026 |
| Low | lily.harrison@contoso.example | iPhone 11 | Not synced for 372 days: the partnership can be removed | 22 Nov 2025 |
| Low | olivia.wilson@contoso.example | iPhone 11 | Not synced for 296 days: the partnership can be removed | 6 Feb 2026 |

## Every device 1

19 devices on 17 mailboxes; 15 synced in the last 30 days. A device keeps its partnership until it's removed, so old phones stay listed long after they're replaced.

| Mailbox | Device | Platform | Operating system | App | Access | First synced | Last synced | Account |
|---|---|---|---|---|---|---|---|---|
| ella.thomas@contoso.example | iPhone 14 | iOS | iOS 17.5.1 21F90 | Mail app (ActiveSync) | Allowed | 12 Nov 2025 | 28 Nov 2026 | Active |

## Devices by platform 2

The Outlook app supports modern sign-in and app protection policies; the built-in mail app over ActiveSync is harder to control.

| Platform | Outlook app | Mail app (ActiveSync) | Synced in the last 30 days |
|---|---|---|---|
| iOS | 4 | 7 | 8 |
| Android | 3 | 5 | 7 |

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