

PREPARED BY

Harbour IT

DATE

13 Oct 2026

DATA COLLECTED

12 Oct 2026, 17:16 UTC

MICROSOFT 365 TENANT

contoso.onmicrosoft.com

Phones and tablets that sync mail, with which app, when each last synced, and leavers' devices that are still connected.

Filtered view. Devices that need attention: 5 of 5 rows, 1 column hidden. Every device: 8 of 19 rows, Platform is Android. The headline figures cover every row.

Mobile devices

19

15 synced in the last 30 days

Leavers' devices

1

Sign-in blocked, device still connected

Waiting for approval

1

Quarantined by ActiveSync access rules

Not synced in 90 days

3

Old partnerships to remove

Devices that need attention 5 2 to review

5 devices need a look. To remove a device someone no longer uses, or a leaver's, open the Exchange admin centre, Recipients > Mailboxes > the mailbox > Mobile devices, and remove it (or block it there first). Waiting devices are allowed or blocked in the same place.

Flag	Mailbox	Device	Why
● High	bobby.marsh@contoso.example	SM-S918B	Still syncing mail although the person's sign-in is blocked
● Medium	oliver.hill@contoso.example	SM-A546B	Waiting for an admin to allow or block it
● Low	joseph.morris@contoso.example	iPhone 11	Not synced for 226 days: the partnership can be removed
● Low	lily.harrison@contoso.example	iPhone 11	Not synced for 372 days: the partnership can be removed
● Low	olivia.wilson@contoso.example	iPhone 11	Not synced for 296 days: the partnership can be removed

Every device 8 2 to review

19 devices on 17 mailboxes; 15 synced in the last 30 days. A device keeps its partnership until it's removed, so old phones stay listed long after they're replaced.

Flag	Mailbox	Device	Platform	Operating system	App	Access	First synced	Last synced	Account
● High	bobby.marsh@contoso.example	SM-S918B	Android	Android 14	Mail app (ActiveSync)	Allowed	30 Nov 2025	10 Oct 2026	Sign-in blocked
	jacob.johnson@contoso.example	Pixel 8	Android	Android 14	Mail app (ActiveSync)	Allowed	10 Dec 2025	12 Oct 2026	Active
	joseph.morris@contoso.example	Pixel 8	Android	Android 14	Mail app (ActiveSync)	Allowed	20 Aug 2025	12 Oct 2026	Active
● Medium	oliver.hill@contoso.example	SM-A546B	Android	Android 13	Mail app (ActiveSync)	Waiting for approval	27 Aug 2025	–	Active
	olivia.wilson@contoso.example	Pixel 8	Android	Android 14	Outlook app	Allowed	22 Apr 2025	10 Oct 2026	Active
	priya.hughes@contoso.example	Pixel 8	Android	Android 14	Outlook app	Allowed	3 Dec 2025	12 Oct 2026	Active
	rhys.evans@contoso.example	SM-S918B	Android	Android 14	Mail app (ActiveSync)	Allowed	22 Jan 2026	12 Oct 2026	Active
	william.allen@contoso.example	SM-S918B	Android	Android 14	Outlook app	Allowed	29 May 2025	8 Oct 2026	Active

Devices by platform 2

The Outlook app supports modern sign-in and app protection policies; the built-in mail app over ActiveSync is harder to control.

Platform	Devices	Outlook app	Mail app (ActiveSync)	Synced in the last 30 days
iOS	11	4	7	8
Android	8	3	5	7

Prepared by Harbour IT (help@harbourit.example · 0161 496 0000). Read from Microsoft 365 with read-only access; nothing was changed. Data collected 12 Oct 2026, 17:16 UTC.