

PREPARED BY

Harbour IT

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14 Oct 2026

DATA COLLECTED

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MICROSOFT 365 TENANT

contoso.onmicrosoft.com

Phones and tablets that sync mail, with which app, when each last synced, and leavers' devices that are still connected.

Filtered view. Every device: 19 of 19 rows, 1 column hidden. The headline figures cover every row.

Mobile devices

19

15 synced in the last 30 days

Leavers' devices

1

Sign-in blocked, device still connected

Waiting for approval

1

Quarantined by ActiveSync access rules

Not synced in 90 days

3

Old partnerships to remove

Devices that need attention 5 2 to review

5 devices need a look. To remove a device someone no longer uses, or a leaver's, open the Exchange admin centre, Recipients > Mailboxes > the mailbox > Mobile devices, and remove it (or block it there first). Waiting devices are allowed or blocked in the same place.

Flag	Mailbox	Device	Why	Last synced
● High	bobby.marsh@contoso.example	SM-S918B	Still syncing mail although the person's sign-in is blocked	11 Oct 2026
● Medium	oliver.hill@contoso.example	SM-A546B	Waiting for an admin to allow or block it	–
● Low	joseph.morris@contoso.example	iPhone 11	Not synced for 226 days: the partnership can be removed	2 Mar 2026
● Low	lily.harrison@contoso.example	iPhone 11	Not synced for 372 days: the partnership can be removed	7 Oct 2025
● Low	olivia.wilson@contoso.example	iPhone 11	Not synced for 296 days: the partnership can be removed	22 Dec 2025

Every device 19 2 to review

19 devices on 17 mailboxes; 15 synced in the last 30 days. A device keeps its partnership until it's removed, so old phones stay listed long after they're replaced.

Flag	Device	Platform	Operating system	App	Access	First synced	Last synced	Account
	iPhone 14	iOS	iOS 17.5.1 21F90	Mail app (ActiveSync)	Allowed	11 Apr 2025	13 Oct 2026	Active
● High	SM-S918B	Android	Android 14	Mail app (ActiveSync)	Allowed	1 Dec 2025	11 Oct 2026	Sign-in blocked
	iPhone 14	iOS	iOS 17.5.1 21F90	Mail app (ActiveSync)	Allowed	26 Sep 2025	12 Oct 2026	Active
	iPhone 15	iOS	iOS 17.6.1 21G93	Outlook app	Allowed	29 Nov 2024	13 Oct 2026	Active
	Pixel 8	Android	Android 14	Mail app (ActiveSync)	Allowed	12 Dec 2025	14 Oct 2026	Active
● Low	iPhone 11	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	Allowed	23 Jun 2024	2 Mar 2026	Active
	Pixel 8	Android	Android 14	Mail app (ActiveSync)	Allowed	22 Aug 2025	14 Oct 2026	Active
● Low	iPhone 11	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	Allowed	19 Jul 2025	7 Oct 2025	Active
	iPhone 15	iOS	iOS 17.6.1 21G93	Outlook app	Allowed	13 Apr 2025	12 Oct 2026	Active

Flag	Device	Platform	Operating system	App	Access	First synced	Last synced	Account
	iPhone 15	iOS	iOS 17.6.1 21G93	Outlook app	Allowed	19 Dec 2025	13 Oct 2026	Active
● Medium	SM-A546B	Android	Android 13	Mail app (ActiveSync)	Waiting for approval	29 Aug 2025	–	Active
	iPhone 14	iOS	iOS 17.5.1 21F90	Mail app (ActiveSync)	Allowed	6 Nov 2025	14 Oct 2026	Active
	Pixel 8	Android	Android 14	Outlook app	Allowed	23 Apr 2025	11 Oct 2026	Active
● Low	iPhone 11	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	Allowed	23 Jun 2025	22 Dec 2025	Active
	iPhone 15	iOS	iOS 17.6.1 21G93	Outlook app	Allowed	26 Feb 2025	11 Oct 2026	Active
	Pixel 8	Android	Android 14	Outlook app	Allowed	5 Dec 2025	14 Oct 2026	Active
	SM-S918B	Android	Android 14	Mail app (ActiveSync)	Allowed	23 Jan 2026	13 Oct 2026	Active
	SM-S918B	Android	Android 14	Outlook app	Allowed	31 May 2025	10 Oct 2026	Active
	iPhone 15	iOS	iOS 17.6.1 21G93	Mail app (ActiveSync)	Allowed	13 Nov 2025	12 Oct 2026	Active

Devices by platform 2

The Outlook app supports modern sign-in and app protection policies; the built-in mail app over ActiveSync is harder to control.

Platform	Devices	Outlook app	Mail app (ActiveSync)	Synced in the last 30 days
iOS	11	4	7	8
Android	8	3	5	7

Prepared by Harbour IT (help@harbourit.example · 0161 496 0000). Read from Microsoft 365 with read-only access; nothing was changed. Data collected 14 Oct 2026, 04:00 UTC.