

PREPARED BY
Harbour ITDATE
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contoso.onmicrosoft.com

Phones and tablets that sync mail, with which app, when each last synced, and leavers' devices that are still connected.

Mobile devices

19

15 synced in the last 30 days

Leavers' devices

1Sign-in blocked, device still
connected

Waiting for approval

1Quarantined by ActiveSync access
rules

Not synced in 90 days

3

Old partnerships to remove

Devices that need attention 5 2 to review

5 devices need a look. To remove a device someone no longer uses, or a leaver's, open the Exchange admin centre, Recipients > Mailboxes > the mailbox > Mobile devices, and remove it (or block it there first). Waiting devices are allowed or blocked in the same place.

Flag	Mailbox	Device	Why	Last synced
● High	bobby.marsh@contoso.example	SM-S918B	Still syncing mail although the person's sign-in is blocked	10 Oct 2026
● Medium	oliver.hill@contoso.example	SM-A546B	Waiting for an admin to allow or block it	–
● Low	joseph.morris@contoso.example	iPhone 11	Not synced for 226 days: the partnership can be removed	1 Mar 2026
● Low	lily.harrison@contoso.example	iPhone 11	Not synced for 372 days: the partnership can be removed	6 Oct 2025
● Low	olivia.wilson@contoso.example	iPhone 11	Not synced for 296 days: the partnership can be removed	21 Dec 2025

Every device 19 2 to review

19 devices on 17 mailboxes; 15 synced in the last 30 days. A device keeps its partnership until it's removed, so old phones stay listed long after they're replaced.

Flag	Mailbox	Device	Platform	Operating system	App	Access	First synced	Last synced	Account
	annabel.fraser@contoso.example	iPhone 14	iOS	iOS 17.5.1 21F90	Mail app (ActiveSync)	Allowed	10 Apr 2025	12 Oct 2026	Active
● High	bobby.marsh@contoso.example	SM-S918B	Android	Android 14	Mail app (ActiveSync)	Allowed	30 Nov 2025	10 Oct 2026	Sign-in blocked
	ella.thomas@contoso.example	iPhone 14	iOS	iOS 17.5.1 21F90	Mail app (ActiveSync)	Allowed	25 Sep 2025	11 Oct 2026	Active
	evie.davis@contoso.example	iPhone 15	iOS	iOS 17.6.1 21G93	Outlook app	Allowed	28 Nov 2024	12 Oct 2026	Active
	jacob.johnson@contoso.example	Pixel 8	Android	Android 14	Mail app (ActiveSync)	Allowed	11 Dec 2025	13 Oct 2026	Active
● Low	joseph.morris@contoso.example	iPhone 11	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	Allowed	22 Jun 2024	1 Mar 2026	Active
	joseph.morris@contoso.example	Pixel 8	Android	Android 14	Mail app (ActiveSync)	Allowed	21 Aug 2025	13 Oct 2026	Active
● Low	lily.harrison@contoso.example	iPhone 11	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	Allowed	18 Jul 2025	6 Oct 2025	Active
	megan.smith@contoso.example	iPhone 15	iOS	iOS 17.6.1 21G93	Outlook app	Allowed	12 Apr 2025	11 Oct 2026	Active
	noah.clark@contoso.example	iPhone 15	iOS	iOS 17.6.1 21G93	Outlook app	Allowed	18 Dec 2025	12 Oct 2026	Active
● Medium	oliver.hill@contoso.example	SM-A546B	Android	Android 13	Mail app (ActiveSync)	Waiting for approval	28 Aug 2025	–	Active
	olivia.ward@contoso.example	iPhone 14	iOS	iOS 17.5.1 21F90	Mail app (ActiveSync)	Allowed	5 Nov 2025	13 Oct 2026	Active
	olivia.wilson@contoso.example	Pixel 8	Android	Android 14	Outlook app	Allowed	22 Apr 2025	10 Oct 2026	Active

Flag	Mailbox	Device	Platform	Operating system	App	Access	First synced	Last synced	Account
● Low	olivia.wilson@contoso.example	iPhone 11	iOS	iOS 15.7 19H12	Mail app (ActiveSync)	Allowed	22 Jun 2025	21 Dec 2025	Active
	owen.taylor@contoso.example	iPhone 15	iOS	iOS 17.6.1 21G93	Outlook app	Allowed	25 Feb 2025	10 Oct 2026	Active
	priya.hughes@contoso.example	Pixel 8	Android	Android 14	Outlook app	Allowed	4 Dec 2025	13 Oct 2026	Active
	rhys.evans@contoso.example	SM-S918B	Android	Android 14	Mail app (ActiveSync)	Allowed	22 Jan 2026	12 Oct 2026	Active
	william.allen@contoso.example	SM-S918B	Android	Android 14	Outlook app	Allowed	30 May 2025	9 Oct 2026	Active
	william.clark@contoso.example	iPhone 15	iOS	iOS 17.6.1 21G93	Mail app (ActiveSync)	Allowed	12 Nov 2025	11 Oct 2026	Active

Devices by platform 2

The Outlook app supports modern sign-in and app protection policies; the built-in mail app over ActiveSync is harder to control.

Platform	Devices	Outlook app	Mail app (ActiveSync)	Synced in the last 30 days
iOS	11	4	7	8
Android	8	3	5	7

Prepared by Harbour IT (help@harbourit.example · 0161 496 0000). Read from Microsoft 365 with read-only access; nothing was changed. Data collected 13 Oct 2026, 04:00 UTC.