SERVICE HEALTH

Contoso Legal LLP

Harbour IT

PREPARED BY	DATE	DATA COLLECTED	MICROSOFT 365 TENANT
Harbour IT	16 Oct 2026	16 Oct 2026, 14:48 UTC	contoso.onmicrosoft.com

Whether Microsoft 365 is working for this client: Microsoft's open outages and advisories, those resolved recently, and the message centre's upcoming changes, those needing action by a date first.

Open incidents	Open advisories	Action needed	Major changes
1	1	2	1
Outages Microsoft is working on	Problems affecting some people or features	1 due within 30 days	Announced, with no date to act by

Status now 3 1 to review

Each Microsoft 365 service the tenant uses, as Microsoft reports it now.

Flag	Service	Status
Medium	Exchange Online	Service degradation
	Microsoft Teams	Service operational
	SharePoint Online	Service operational

Open issues 2 1 to review

Problems Microsoft is working on that affect this tenant. An incident is an outage or a noticeable one; an advisory affects some people or features. Check here before troubleshooting something that may be Microsoft's. The ID finds the issue in the Microsoft 365 admin centre, under Health > Service health.

Flag	ID	Title	Service	Kind	Status	Impact	Started (UTC)	Last updated (UTC)
Medium	EX1001	Delayed mail delivery	Exchange Online	Incident	Service degradation	Users may see delays when receiving email from outside the organisation.	15 Oct 2026, 14:48	15 Oct 2026, 14:48
Low	TM2002	Some users can't join meetings	Microsoft Teams	Advisory	Investigating	Some users may be unable to join Teams meetings from the desktop app.	14 Oct 2026, 14:48	14 Oct 2026, 14:48

Recently resolved 1

Issues Microsoft resolved in the last 30 days, for explaining a problem someone had.

ID	Title	Service	Kind	Started (UTC)	Ended (UTC)
SP3003	Sites slow to load	SharePoint Online	Incident	9 Oct 2026, 14:48	11 Oct 2026, 14:48

Changes needing action 2 1 to review

Message centre posts that need something done by a date: a feature retiring, a setting to change. Those due within 30 days are flagged. The ID finds the post in the Microsoft 365 admin centre, under Health > Message center.

Flag	ID	Title	Services	Act by	Category	Major change
Medium	MC1001	Basic authentication retires for SMTP	Exchange Online	26 Oct 2026	Plan for change	Yes
Low	MC1002	Update your Teams Rooms devices	Microsoft Teams	15 Dec 2026	Plan for change	No

Major changes 1

Changes Microsoft calls major (people will notice them, or an admin may need to prepare) with no date to act by.

ID	Title	Services	Category	Published	Last updated
MC1003	New Outlook becomes the default	Exchange Online	Plan for change	11 Oct 2026	11 Oct 2026

Other recent posts 1

Everything else the message centre posted in the last 30 days.

ID	Title	Services	Category	Published
MC1004	New reports in the admin centre	Microsoft 365 suite	Stay informed	13 Oct 2026

From Microsoft 365 service health and the message centre, as Microsoft shows them in this tenant's admin centre. Office Sentry keeps each post's title and dates, not its text. Times are UTC.

Prepared by Harbour IT (help@harbourit.example · 0161 496 0000). Read from Microsoft 365 with read-only access; nothing was changed. Data collected 16 Oct 2026, 14:48 UTC.